



# 2019 Foodservice at Retail EPPS

# **Education & EPPS Programs**

ECRM's educational sessions provide EPPS attendees with the opportunity to learn from thought leaders and category experts on a variety of topics aimed at their professional development. These sessions include presentations, moderated panel discussions, special events, workshops, and roundtable discussions focused on category insights and trends, as well as hands-on workshops to help buyers and sellers enhance the effectiveness of their meetings during an EPPS.

### TIP Session - Thought Interaction Pods

#### 60 minutes

TIP, short for Thought Interaction Pods, will take place Tuesday afternoon.

The session gives participants the opportunity to discuss relevant industry topics in a round table format with fellow industry professionals sitting at the table.

**Pod/Table 1:** Kelley Fechner, Director - Customer Solutions at Datassential **Topic:** Grocerant 2029 - What Offerings Will Grocery Chains Have 10 Years From Now Do To Better Service Their Customers To Compete With Other On-Premise Eating Options?

**Pod/Table 2:** Michael Hahn, General Manager at Diversified Marketing **Topic:** MEGATREND - Better For You - What Can Retailers Do At Their Foodservice Offerings To Capitalize On The Healthy Mega Trend That Has Been Driving Sales In The Industry?

**Pod/Table 3:** Stephanie Nicklos, Director of Foodservice at ECRM **Topic:** Outside Forces - What Outside Forces Challenge The Growth Of Retail Foodservice and How Can We Compete Against Them? (ie - Online Sales, Home Delivery, Restaurants, Others?)

**Pod/Table 4:** David Arens, DMM - Consumable at Exchange **Topic:** Competing With On-Premise: Discuss Creative Ways We Have Seen Retailers Compete and Drive Traffic To Their Stores Through Foodservice Offerings. What Is Working and What Is Not?

Multiple Speakers Multiple Companies

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# The Many Layers/Flavors of Competition for Grocerants

#### 50 minutes

Grocerants have more competition than the average restaurant. Consumers at lunch have restaurant competition, but the dinner consumer competes with restaurants, cooking a meal at home, or even a take and bake/heat meal. Datassential has the top trends in foods and can help drive traffic with safe experimentation. Grocerants are best situated to take advantage of these trends. Don't miss learning about how to harness these trends.



Kelley Fechner brings over 20 years of foodservice insights experience to Datassential. She has worked on initiatives spanning the entire menu, from beverages through desserts, supporting global insights, and new product development. As Director, Client Solutions, Kelley is focused on providing relevant, actionable insights to her customers, as well as developing new products and services to help advance the use of market research and insights in the foodservice industry.

Kelley Fechner, Director of Customer Solutions Datassential

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