

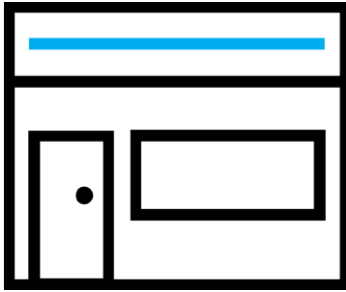
**“Health is not simply the  
absence of sickness.”**

HANNAH GREEN (author)

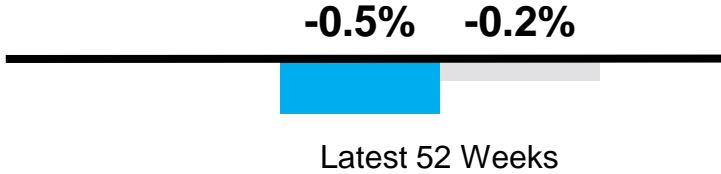
Andrew Mandzy  
Director, Strategic Insights, H&W  
Nielsen  
“Capitalizing on H&W Trends”

**ECRM.**

# RETAIL GROWTH IS STAGNANT.....



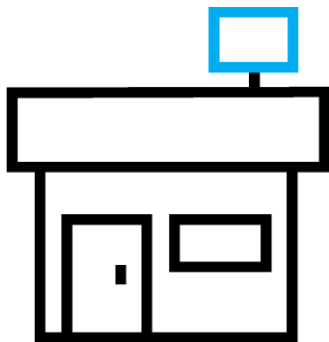
Total Store Dollar and Volume Growth



■ \$ % Chg YA    ■ Volume % Chg YA

Source: Nielsen Answers On Demand Core including UPC and non-UPC, xAOC, Data Ending 04/01/17

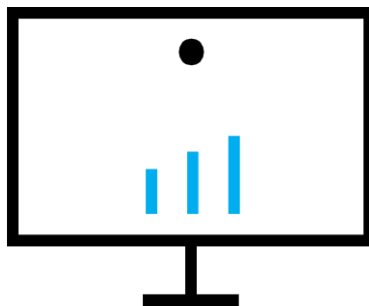
# ...AND THERE ARE MORE OPTIONS THAN EVER



RESTAURANTS

**2x**

Millennials twice  
as likely to eat out  
once per week



ONLINE GROCERY

**72%**

Projected HH penetration  
of online grocery by 2025,  
up from 23% today



MEAL KITS

**1 in 4**

Purchased a meal kit in  
the past 12 months,  
70% still active

# AMERICANS ARE MORE FOCUSED ON H&W

U.S. consumers:



**49%**

are consciously eating more fruits and vegetables



**85%**

have seen a doctor at least once



**63%**

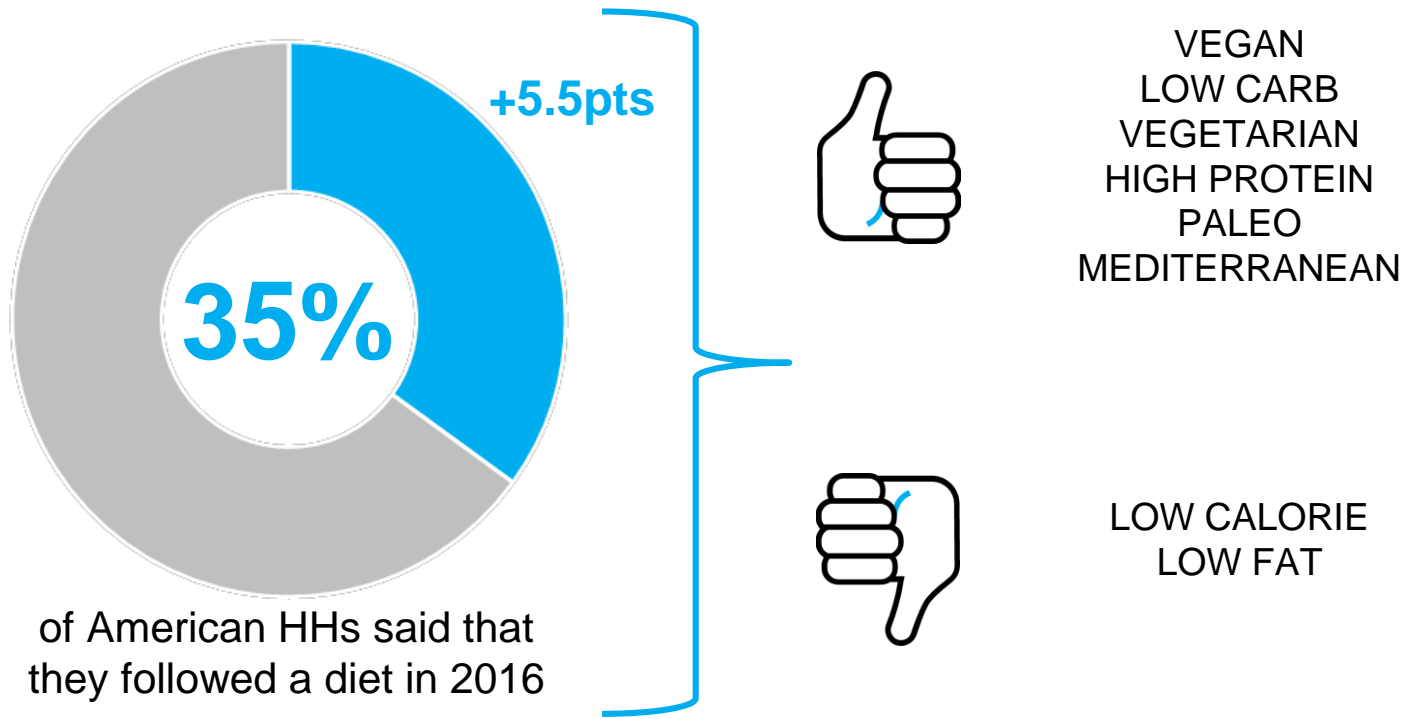
are trying to eat healthier



**3x**

a week is the average amount of exercise






# MORE AMERICAN HOUSEHOLDS FOLLOWED A DIET IN 2016 THAN 2015



# HEALTH & WELLNESS DRIVERS

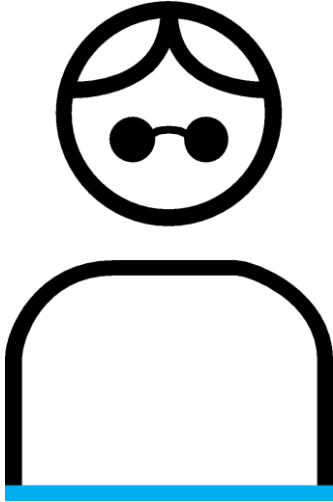
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	<b>AGING POPULATION</b>
	<b>INCREASE IN CHRONIC DISEASES</b>
	<b>RISING HEALTHCARE COSTS</b>
	<b>DEMAND FOR TRANSPARENCY</b>
	<b>TECHNOLOGY ACCESS</b>

# HEALTH & WELLNESS DRIVERS

---



	AGING POPULATION

# THE AGING SHOPPER PRESENTS AN OPPORTUNITY FOR CPG AND RETAIL



## KEY INGREDIENTS

BOOMERS SEEKING MORE:



**FIBER**



**HEART  
HEALTHY**



**VITAMINS /  
MINERALS**



**ANTIOXIDANTS**



## INNOVATION

Functional beverages

Easier to open packaging

Easier to read labels

Age specific formulations



Senior focused healthcare services







# HEALTH & WELLNESS DRIVERS

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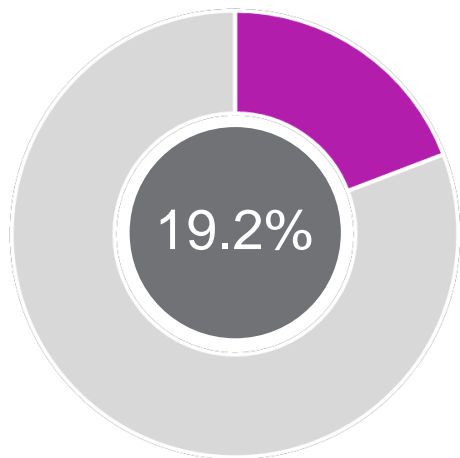
	<b>AGING POPULATION</b>
	<b>INCREASE IN CHRONIC DISEASES</b>

# AILMENT SHOPPERS REPRESENT SIGNIFICANT RETAIL SPEND

	 DIABETIC	 GLUTEN NEGATIVE	 LACTOSE INTOLERANT	 OBESITY
NUMBER OF HH's	24.8M	3.9M	10.3M	34.2M
ANNUAL \$ SPENDING	\$154.1B	\$26.1B	\$63.5B	\$208.6B

**Diabetics represent 20% of US Households**

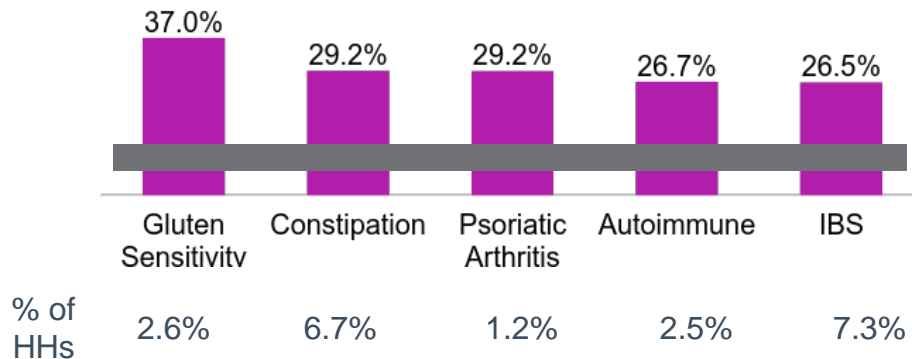
# DIGESTIVE HEALTH IS ALSO A FOCUS FOR CONSUMERS



of all households say that  
Probiotics are important to them




shoppers with ailments were more likely to say  
that probiotics were important

% of ailment shoppers that said probiotics are important



# PROBIOTIC CLAIMS ARE MAKING THEIR WAY ACROSS THE STORE

Probiotic claims are also outpacing the total category in some key areas

	Probiotic claims % sales growth	Share of category \$ sales
 VITAMINS & SUPPLEMENTS	+26%	12%
 YOGURT	+3%	22%
 REFRIGERATED TEAS	+80%	5%

# HEALTH & WELLNESS DRIVERS

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	<b>AGING POPULATION</b>
	<b>INCREASE IN CHRONIC DISEASES</b>
	<b>RISING HEALTHCARE COSTS</b>

# INCREASING HEALTHCARE COSTS AND FEWER DOCTORS...

The solution?

## SELF-CARE



Consumers taking a more proactive interest in their own health & wellness

## HEALTHCARE PROFESSIONALS



Telemedicine & Changing outcomes by prescribing lifestyle change

## RETAILERS



Retailers providing a path to Health & Wellness

# RETAILERS ACROSS ALL CHANNELS ARE USING H&W AS A GROWTH STRATEGY



Prioritizing healthy foods and better-for-you brands in center store



Emphasizing fresh and perishable foods around the perimeter of the store



Training associates and using dietitians to be more knowledgeable on healthy products



Developing more H&W focused Private Label products



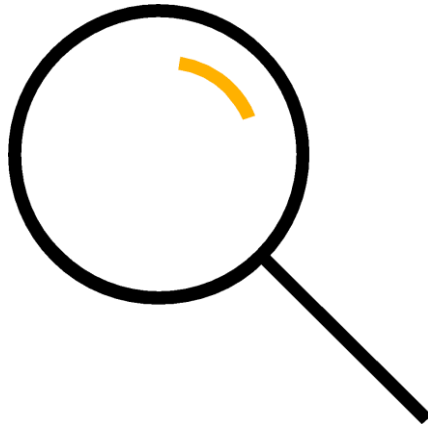
Banning specific ingredients from products within stores







Increasing healthcare related services like retail clinics and pharmacies

# HEALTH & WELLNESS DRIVERS

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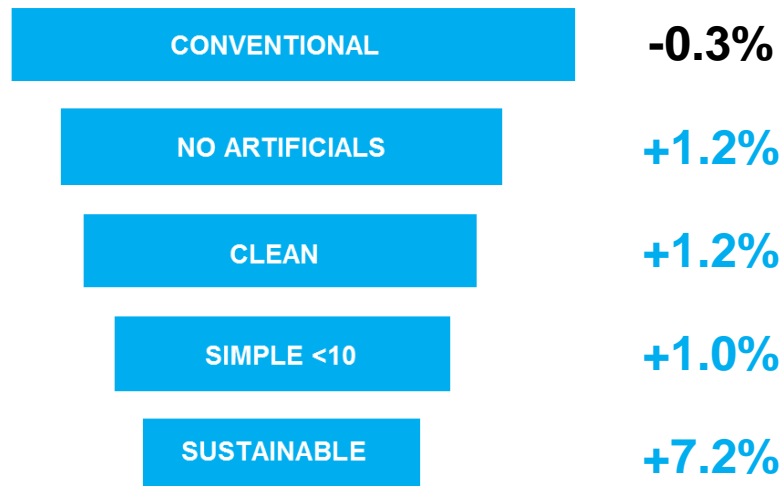
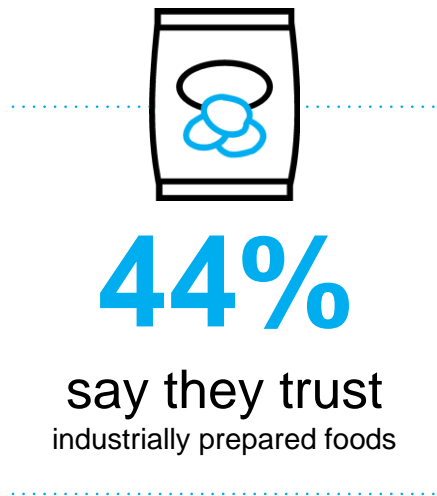


	<b>AGING POPULATION</b>
	<b>INCREASE IN CHRONIC DISEASES</b>
	<b>RISING HEALTHCARE COSTS</b>
	<b>DEMAND FOR TRANSPARENCY</b>



# CONVENTIONAL PRODUCTS ARE LOSING SHARE

Levels of Clean Label and Food & Beverage Sales Growth vs YA



# MANUFACTURERS ARE RE-CALIBRATING

## FOCUS ON PRODUCT TRANSPARENCY AND MAKING CHANGES TO THEIR PRODUCT PORTFOLIO



Reducing sugar and removed artificial colors/flavors from brands



Removing undesirable ingredients like artificial preservatives and chemicals



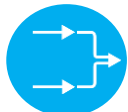
Using simple, easy to read ingredients and sustainable ingredient sourcing



Creating organic and natural options to existing brands



Starting Venture Capital Funds to identify up and coming brands



Acquiring disruptive health & wellness brands

# TRANSPARENCY IS NOT A PASSING FAD

% OF AMERICAN HOUSEHOLDS THAT SAID THE BELOW CLAIMS ARE IMPORTANT (GROWTH)



**51%**

+1.2pts

**NATURAL**



**51%**

+1.0pts

**FREE FROM  
HIGH FRUCTOSE  
CORN SYRUP**



**50%**

+1.8pts

**FREE FROM  
ARTIFICIAL  
INGREDIENTS**



**38%**

+1.7pts

**NON-GMO**

# SHOPPERS ARE WILLING TO SPEND MORE FOR TRANSPARENCY



---

**39%**

---

WOULD SWITCH TO  
A MORE  
TRANSPARENT  
BRAND



---

**73%**

---

FEEL POSITIVELY ABOUT  
COMPANIES THAT ARE  
TRANSPARENT ABOUT  
WHERE AND HOW THEIR  
PRODUCTS ARE MADE,  
GROWN, OR RAISED



---

**68%**

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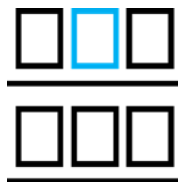
WILLING TO PAY MORE  
FOR FOODS AND  
DRINKS THAT DO NOT  
CONTAIN UNDESIRABLE  
INGREDIENTS

# CONSUMERS AVOIDING PERCEIVED BAD INGREDIENTS



53%

say the absence of undesirable ingredients is more important than the inclusion of beneficial ones



1.9%

\$ GROWTH WITH ANTIOXIDANTS INGREDIENTS

All Beverages



+3.3%

\$ GROWTH WITH ANTIOXIDANTS + FREE FROM ARTIFICIAL SWEETENERS

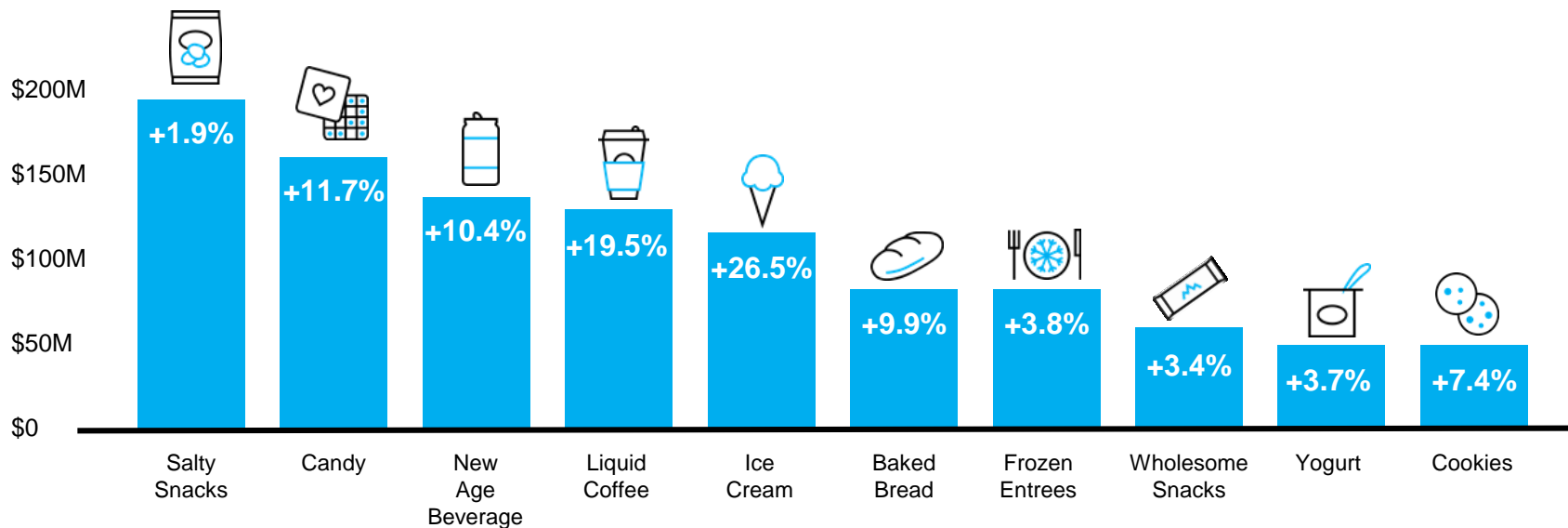


-3.1%

\$ GROWTH WITH ANTIOXIDANTS + CALORIE FREE

# CLEAN LABEL IS WINNING, AND NOT JUST IN HEALTH FOCUSED PRODUCTS

Top categories where clean label is driving the highest absolute dollar growth (% growth)



\*Includes products that are rated Clean Label or above

Source: Nielsen Product Insider, powered by Label Insight, 52 weeks ending 01/28/2017

# PRODUCTS WITH SUSTAINABLE CLAIMS ARE OUTPACING THE MARKET

Sustainability in Food And Beverage Products - Growth VS 1 Year Ago

Packaging  
Material



**2.5%**

Sustainable  
Fishing



**3.2%**

Animal  
Welfare



**3.9%**

Production  
Methods



**4.2%**

Business  
Practices



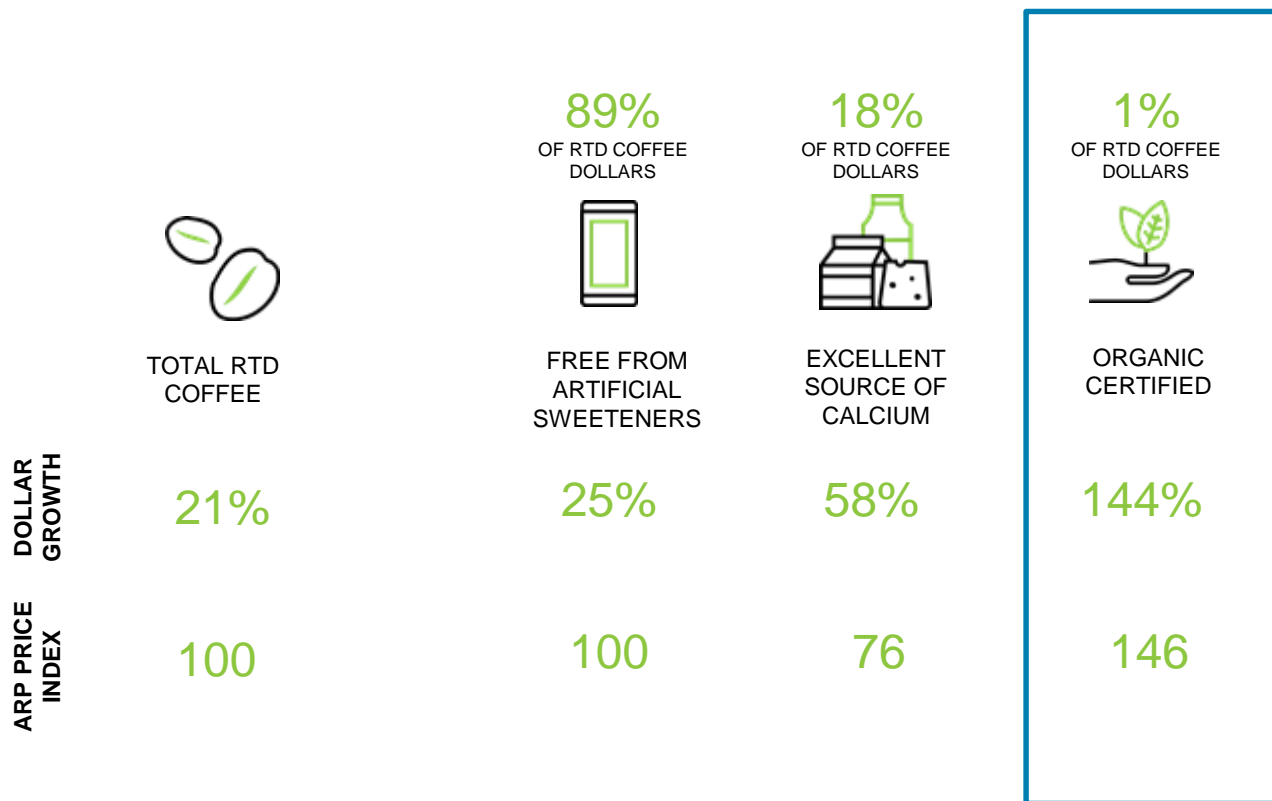
**10.8%**

Sustainable  
Farming



**11.4%**

# RTD COFFEE WITH ADDED BENEFITS ARE DRIVING GROWTH



Source: Nielsen Product Insider, powered by Label Insight, 52 weeks ending 04/29/2017



# THE HEALTHY “HALO” OF KALE CAN BE SEEN ACROSS THE STORE

CATEGORIES WITH KALE INGREDIENTS: DOLLAR GROWTH VS YAGO

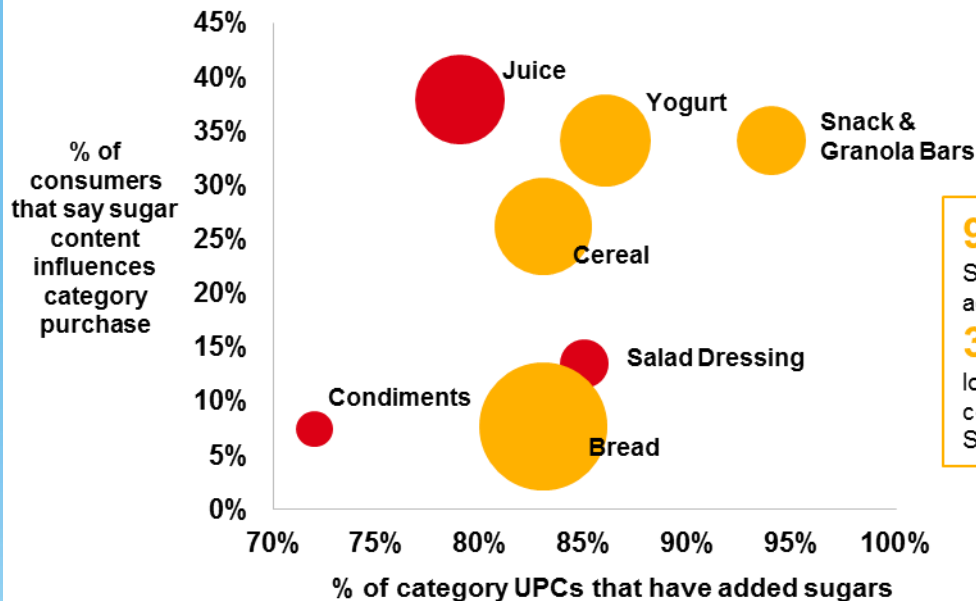
66 different consumable categories have Kale across the store



ACROSS THE STORE PRODUCTS WITH KALE INCREASED DOLLARS 9.3% FROM YA

# REGULATIONS WILL ALSO IMPACT SHOPPERS

Categories where consumers are already focusing on sugar content could be impacted by label changes



**94%** of UPCs in Snack/Granola have added sugars

**34%** of consumers look for Low Sugar content in Snack/Granola

● = declining category

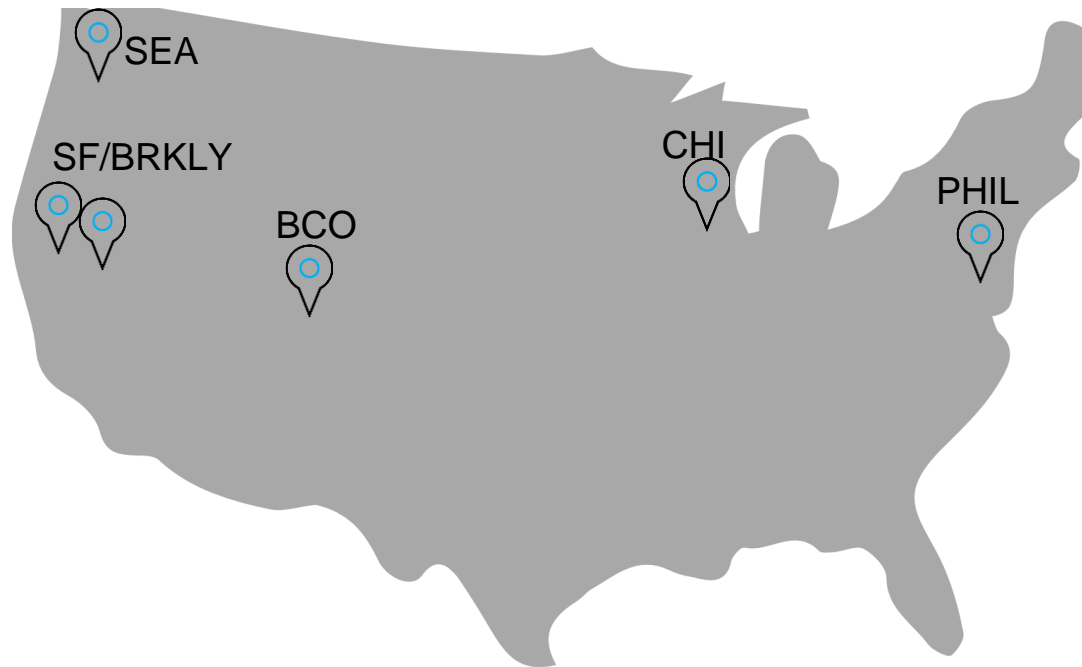
● = growing category, but less than +1%

Source: Label Insight

Category Shopper Fundamentals 2016

Nielsen xAOC + Conv 52 weeks ending 11/26/16, size of bubble is the \$ sales of category

# EXCISE TAXES ON BEVERAGES ARE BEING IMPLEMENTED IN SEVERAL REGIONS



# BEVERAGE SALES IN PHILLY ARE DECLINING

BEVERAGE \$ PERFORMANCE  
YTD VS PRIOR

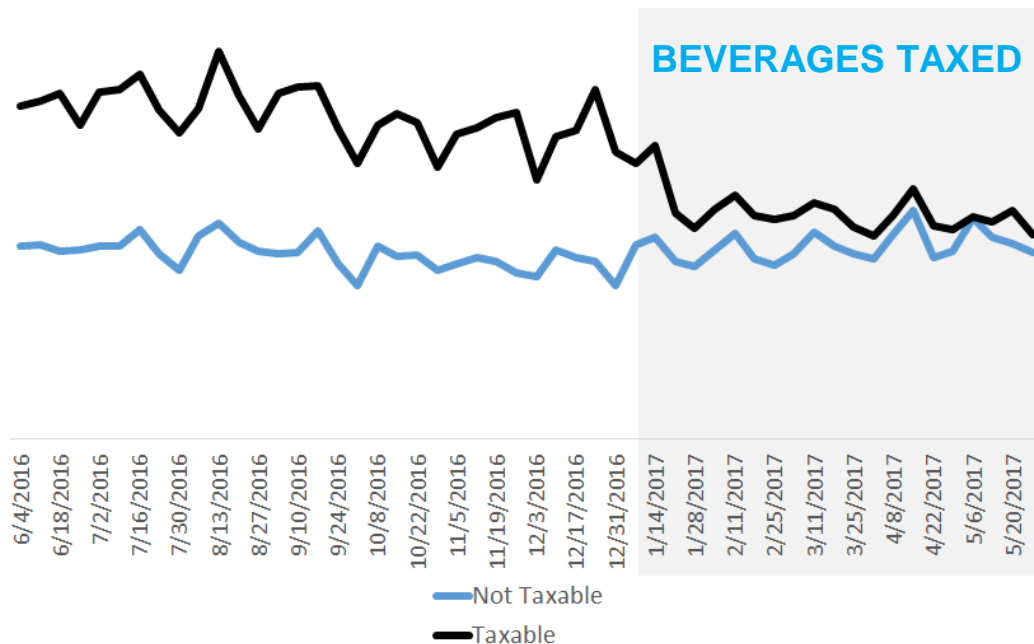


+2%



-14%

BEVERAGE DOLLAR SALES IN PHILADELPHIA



# NON-TAXED ITEMS ARE OUTPACING THOSE THAT ARE TAXABLE

## TAXABLE BEVERAGE PERFORMANCE IN PHILADELPHIA

**-20%**



WATER

**-35%**



SOFT DRINK

**-28%**



SHELF STABLE JUICE

**-4%**



LIQUID COFFEE

**-14%**



REFRIG. TEA

**+12%**

**+3%**

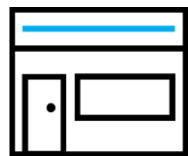
**+3%**

**+179%**

**+34%**

## NON-TAXABLE BEVERAGE PERFORMANCE IN PHILADELPHIA

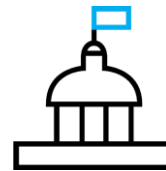
# FORCES ALIGNING ACROSS THE INDUSTRY TO DELIVER ON H&W DEMAND



RETAILERS



MANUFACTURERS



GOVERNMENT

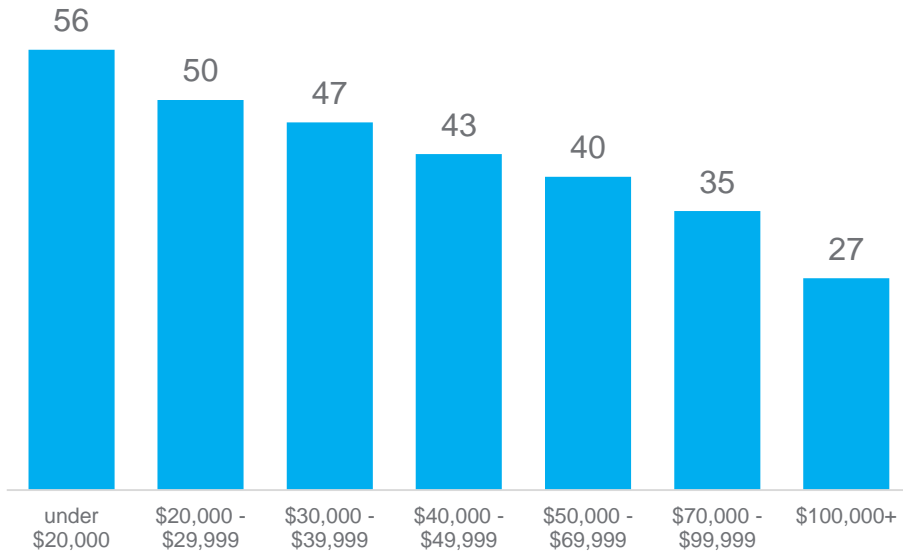


HEALTH & WELLNESS DEMAND

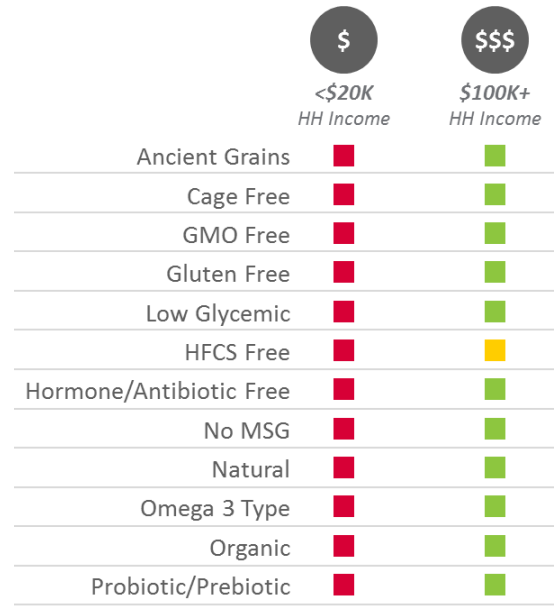
# LOWER INCOME HOUSEHOLDS MORE IMPACTED BY COST PRESSURES TO EATING HEALTHY

Lower income households are more likely to state that the costs of healthcare and eating healthy are a barrier

**% THAT SAY THAT COST OF HEALTHY FOODS IS A BARRIER TO H&W BY HH INCOME (%)**



**LOWER INCOME HH'S UNDER-INDEX AMONG TOP WELLNESS CLAIMS**

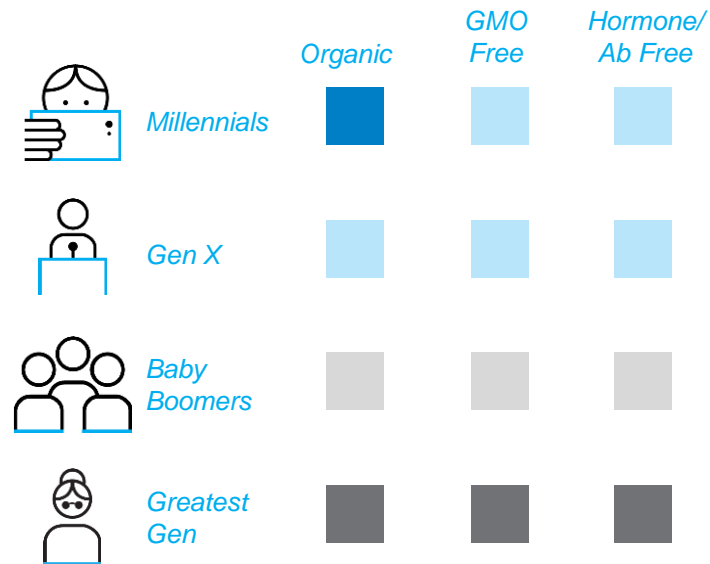


Source: Nielsen Answers On-Demand Syndicated Panel, 52 weeks ending 12/26/2015  
 Q; Harris Poll December 2016, When you think about your personal health & wellness, what do you think are the biggest barriers to achieving success?

# YOUNGER GENERATIONS MORE LIKELY TO PURCHASE TRANSPARENCY DRIVEN CLAIMS



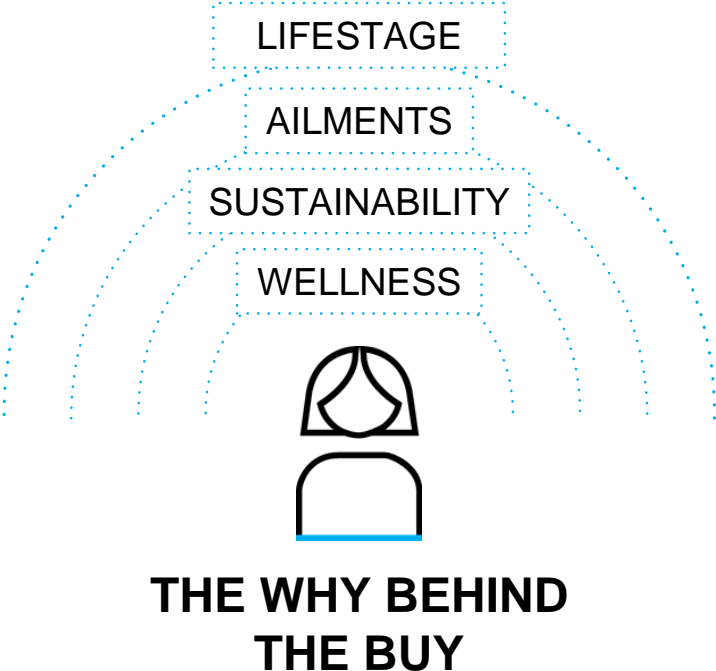
## Importance of Claim by Generation



Low index
  High index



# THE PRODUCTS WE BUY ARE MORE THAN JUST FOOD AND GOODS

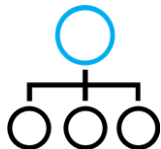


# CALL TO ACTION



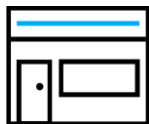
Don't miss the opportunity. Transparency and H&W will continue to drive growth across all channels, and beverages are no exception.

---



Understand the trends. Identify the attributes and ingredients are driving growth in your business.

---



Transparency is not a one-size-fits-all. Understand the consumer need across cohorts.

THANK YOU!



[Andrew Mandzy](#)

Health & Wellness Growth and Strategy Leader