

nielsen

HEALTH & WELLNESS TRENDS

IMPLICATIONS FOR SNACKS AND BEVERAGES

ECRM

July 26th, 2016

INTRO SLIDE

Andrew Mandzy, Director of Strategic Insights, Nielsen

"I currently lead our H&W Growth & Strategy Team."

"I have been with Nielsen for 10 years"

"NJ born and raised, but I live in NYC"

"I have worked with a broad collection of clients, including retailers, food and OTC manufacturers"



AGENDA FOR TODAY'S PRESENTATION



CONSUMER LANDSCAPE

The economy has improved, but challenges remain



HEALTH & WELLNESS

Americans are more focused on Health & Wellness



RETAILERS & MANUFACTURERS

Retailers and manufacturers are responding to the consumer demand for H&W



LOOKING AHEAD

Implications for snacks and beverages moving forward

DESPITE IMPROVED INDICATORS, CHALLENGES REMAIN

	<i>Consumer Confidence Index June 2016</i>	<i>Chg vs Prev Month</i>	<i>Unemployment June 2016</i>	<i>Chg vs YA</i>
U.S.	98	+5.6 pts	4.9%	-0.4 pts



>9%

UNEMPLOYMENT NUMBERS DON'T TELL THE FULL STORY
Unemployed + Underutilized

-6.5%

STAGNANT WAGE GROWTH
Median HH income down since 2007

15%

HOUSEHOLDS LIVING IN POVERTY
When looking at <18, 21% are living under poverty

35%

LIVING PAYCHECK TO PAYCHECK
Housing, Insurance all greater % of consumer expenditures

SOURCE: Bureau of Labor Statistics
Conference Board
Nielsen Consumer Shopper Survey

INCOME POLARIZATION GROWING, SQUEEZING THE MIDDLE CLASS

INCOME INEQUALITY RATIO BETWEEN MOST & LEAST AFFLUENT HOUSEHOLDS
(TOP 10% and BOTTOM 10%)

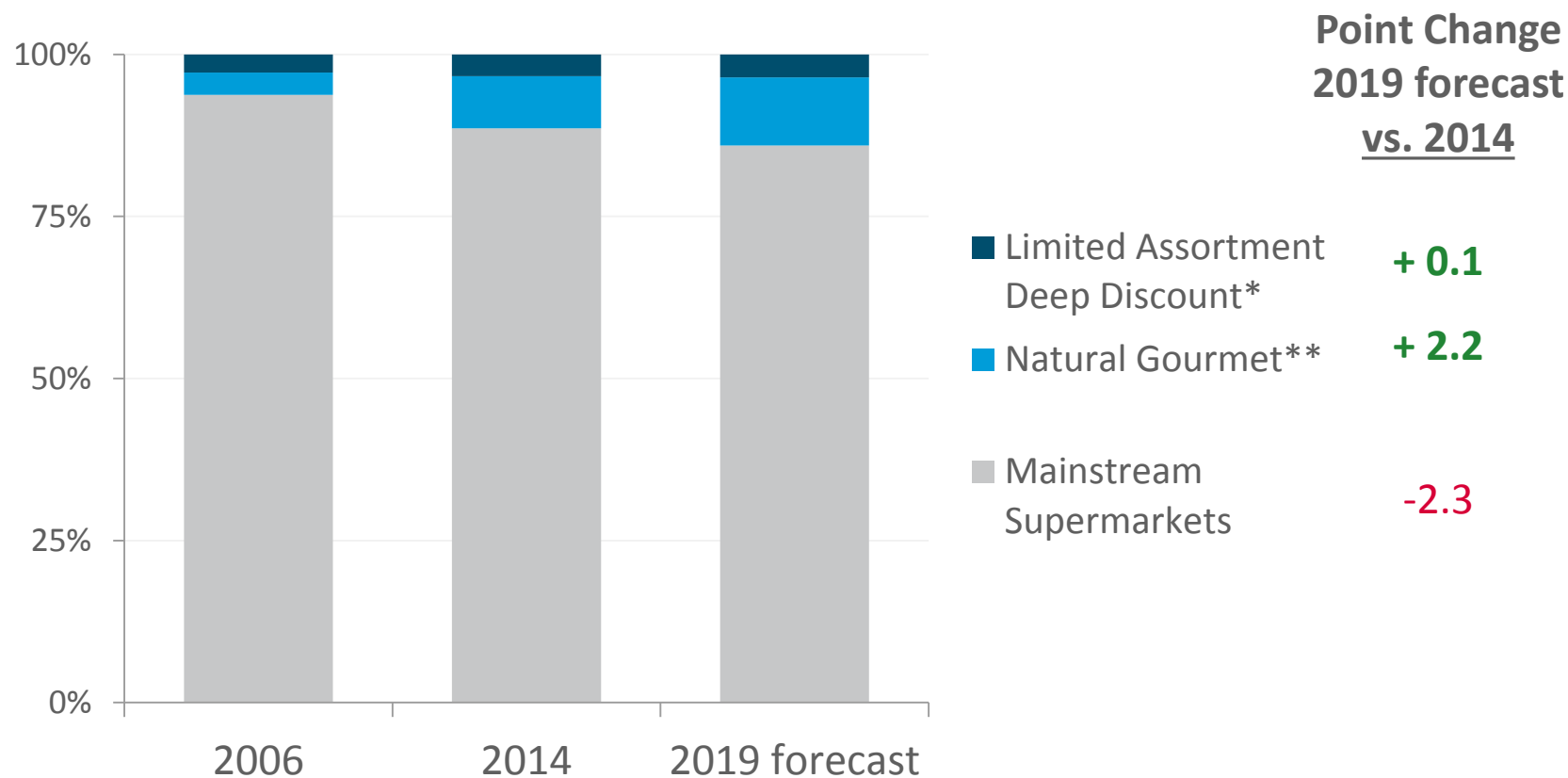


The number of **HOUSEHOLDS** among most and least affluent cohorts is growing



MAINSTREAM SUPERMARKETS ARE PROJECTED TO LOSE SHARE TO NATURAL GOURMET AND DEEP DISCOUNT STORES

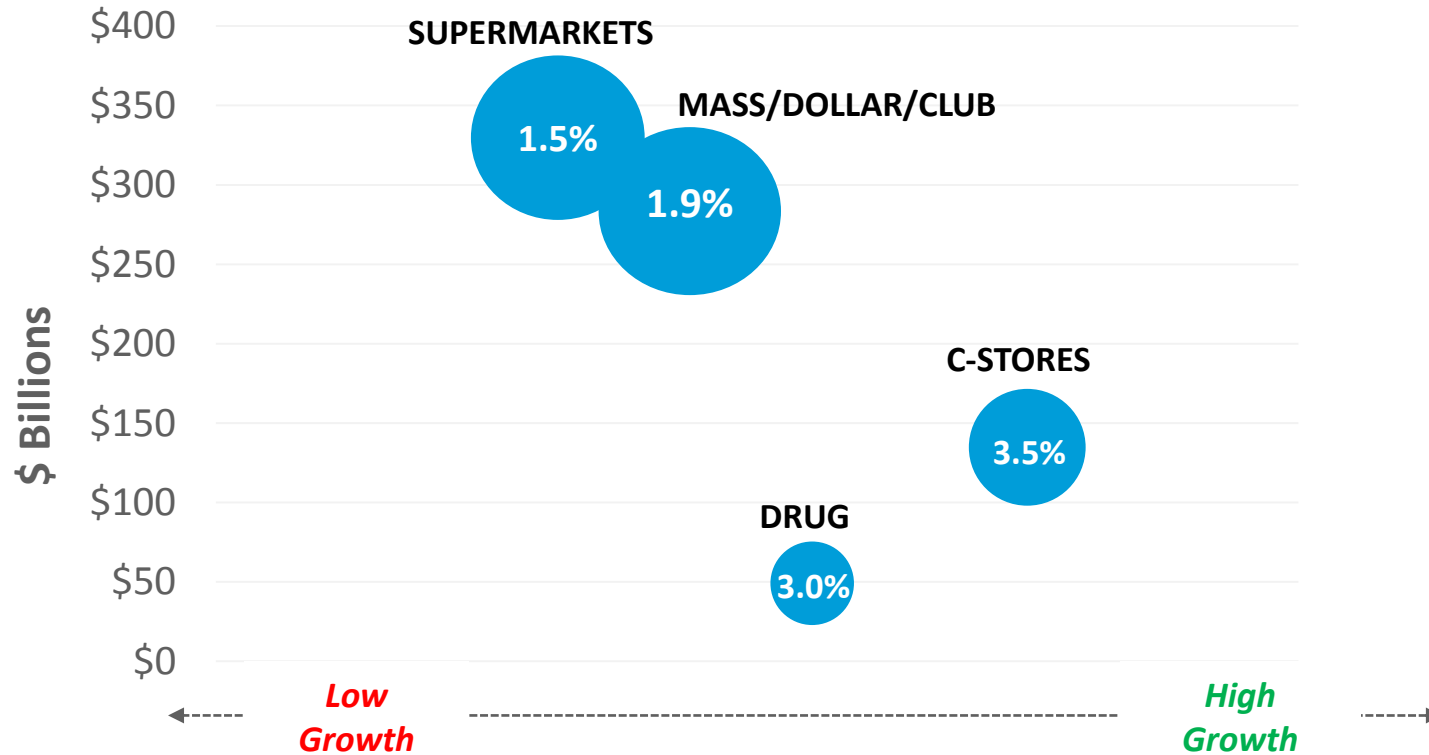
Supermarket Channel \$ Shares



Source: Nielsen TDLinX & Nielsen Analytics; *Aldi & Save-A-Lot; **Whole Foods, Trader Joe's, Fresh Market & Sprouts

RETAIL GROWTH HAS BEEN SLOW OVER RECENT YEARS

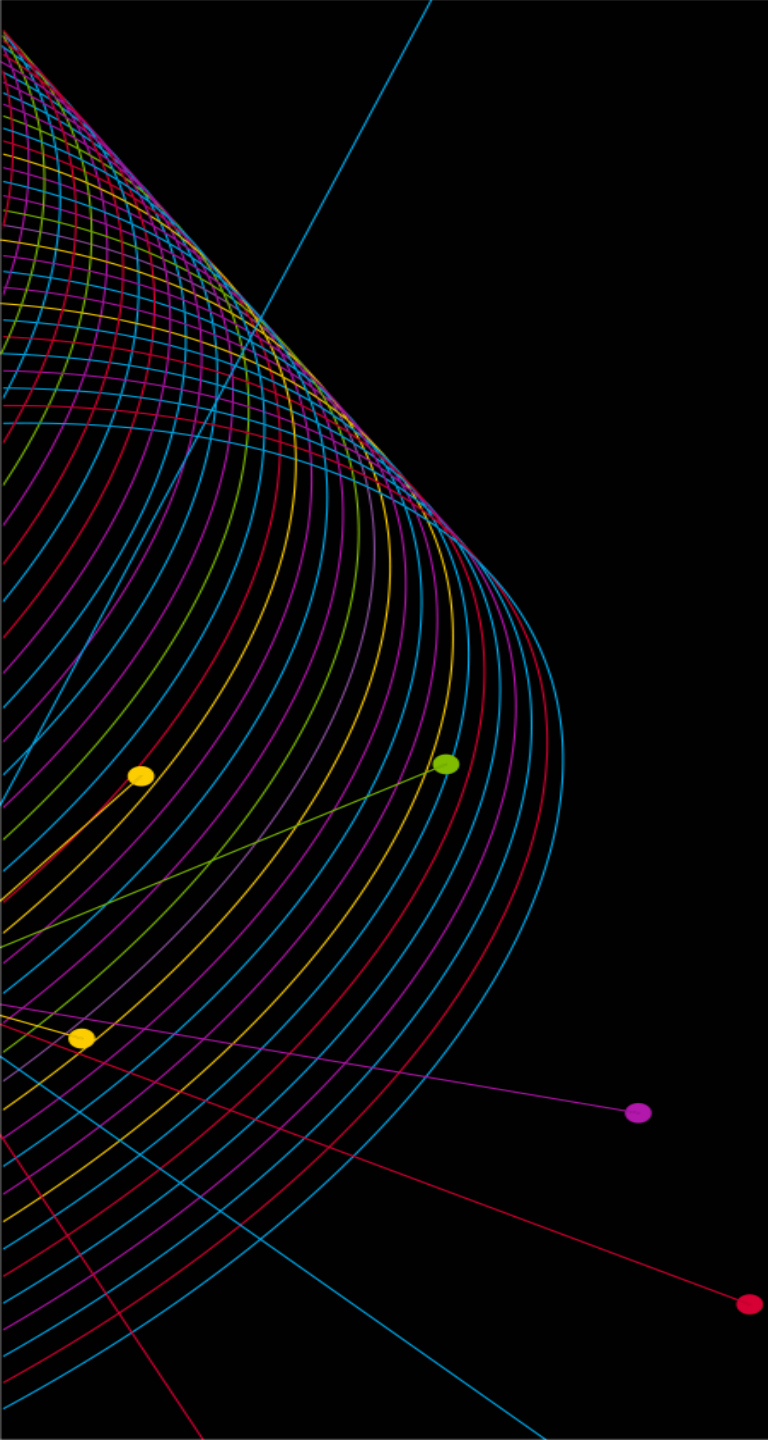
All Departments – Dollar Sales & Trend



Total measured channels: \$825 Billion & up 2.1%

C-stores and the Drug Channel are outpacing total retail, but Dollar has grown within the Value channels.

Source: Nielsen Answers, Total U.S., 52 weeks ending 4/2/16 (vs. year ago); *Club Stores, Dollar Stores, Mass-Merchandisers, Supercenters, & Military UPC items only



THE FOCUS ON HEALTH & WELLNESS

THE MAINSTREAM MOVEMENT OF HEALTH & WELLNESS



AMERICANS ARE MORE FOCUSED ON HEALTH & WELLNESS

U.S. Consumers...



Exercise, on average, 3 days a week



63% are trying to eat healthier



49% are consciously eating more fruits and vegetables

LOW
FAT/SUGAR

45% read food labels to make healthier choices

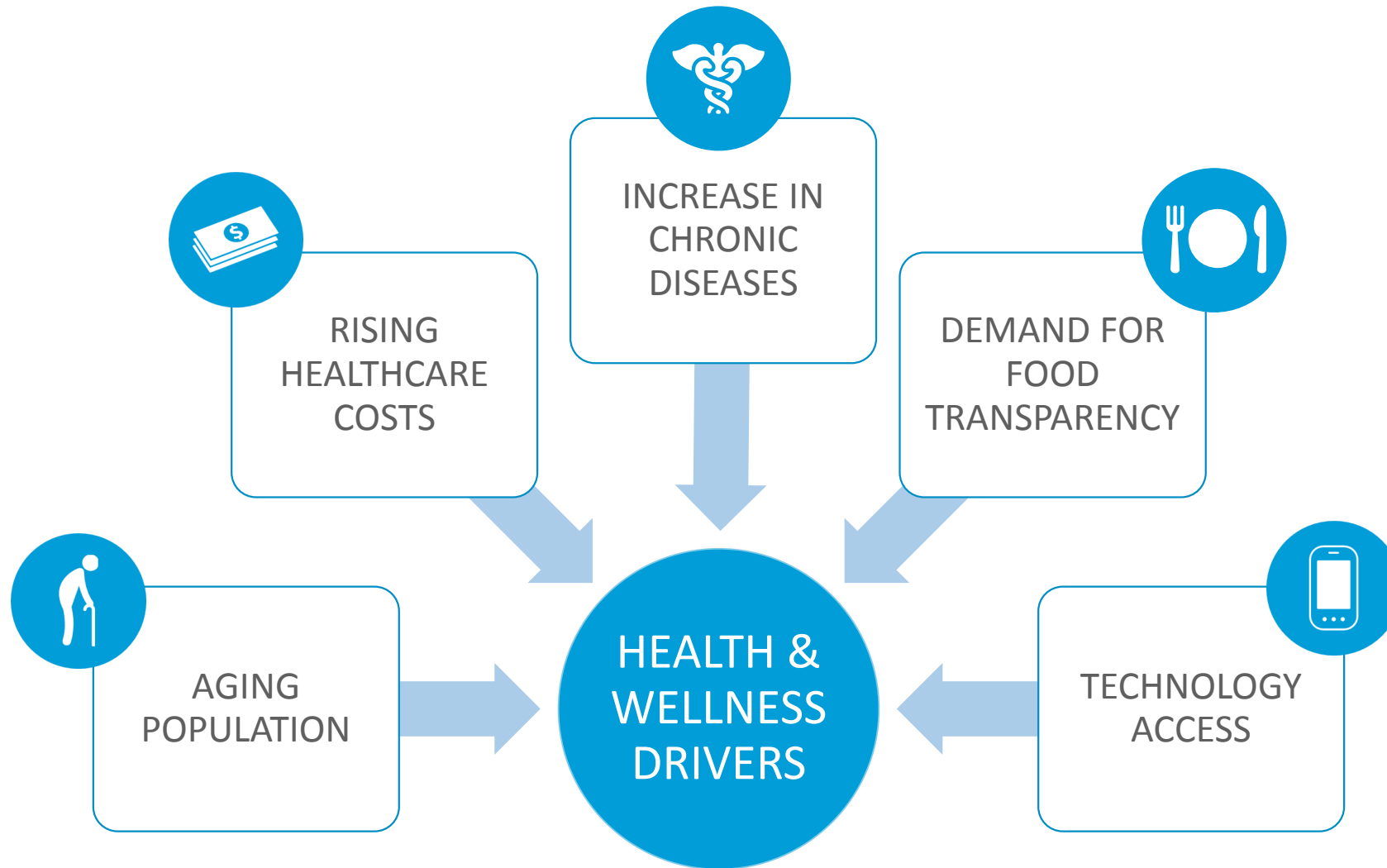


85% have seen a doctor at least once

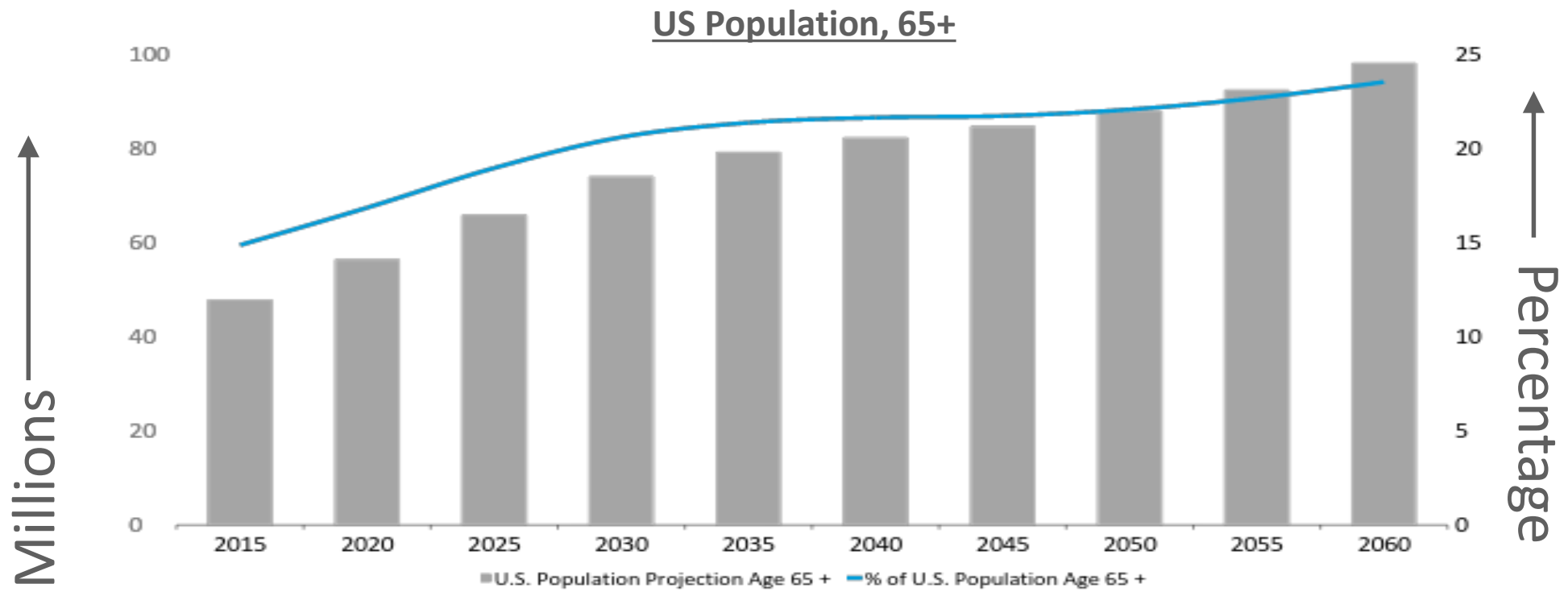


68% have gotten health information online

THIS IS DUE TO THE CONVERGENCE OF SEVERAL MACRO FACTORS



THE US POPULATION IS GETTING OLDER, WHICH WILL LIKELY PUT STRAINS ON THE HEALTHCARE SYSTEM



Expected to be a lack of about 90k primary care physicians by 2025

Sources: U.S. Census Bureau, Population Division, Table 3. Projections of the Population by Selected Age Groups for the United States: 2015 to 2060 (NP2014-T3) and Table 6. Percent Distribution of the Projected Population by Selected Age Groups for the United States: 2015 to 2060, Release Date: Dec 2014

RISING HEALTH INSURANCE PREMIUMS ARE CAUSING CONSUMERS TO MAKE TRADEOFFS

Cost Related Tradeoffs

Using more OTC medications because Rx is too expensive

29%

Ask the doctor or pharmacist for a less expensive Rx

27%

Stretching or skipping doses of injectable biologic medication due to cost*

25%

Had a specific medical condition but did not visit a doctor

15%

Prepared for: Strategic Health Perspectives
Base: All US Adults 2016
Source: Q30 Please indicate your level of agreement (OTC /Base all qualified n=30049)
Q675: Which of the following have you done because of the cost of your injectable or infusion treatment? (Base n=10370 users of biologic therapy)
Q680: In the past 12 months, was there a time because of cost when you...(doctor visit/ Base all qualified/split sample, n=10011)

ALMOST 4 OUT OF 10 SUFFER FROM AN AILMENT

In many cases, ailment management requires use of medicines, better nutrition, and lifestyle changes

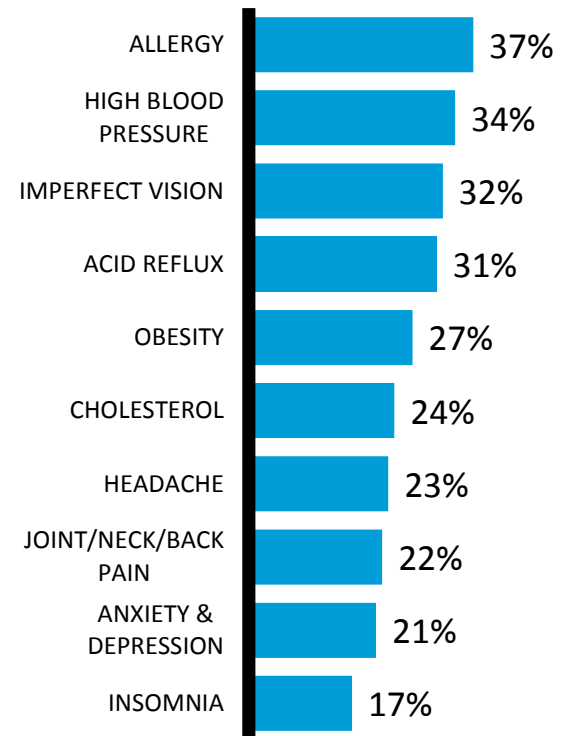


39%

Suffer from an ailment

*In many cases, these are ailments that are **manageable***

% US HH's WITH SUFFERER



50%

Do not seek medical attention

*They turn to **OTC products, exercise, and better eating** to improve their situation*

Source: World Health Organization; Centers for Disease Control 2012
Nielsen Ailment Panel 2015

PEOPLE ARE USING TECHNOLOGY TO FIND H&W INFORMATION

% who use social networks to share health & wellness information and tips

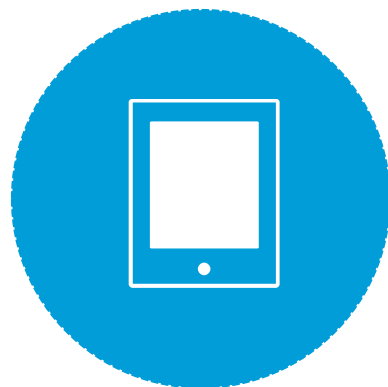
FACEBOOK



74%

(-1 pt.)

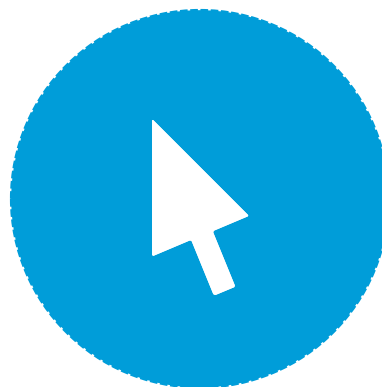
INSTAGRAM



32%

(+ 13 pt.)

TWITTER



31%

(+2 pt.)

GOOGLE +



27%

(+ 1 pt.)

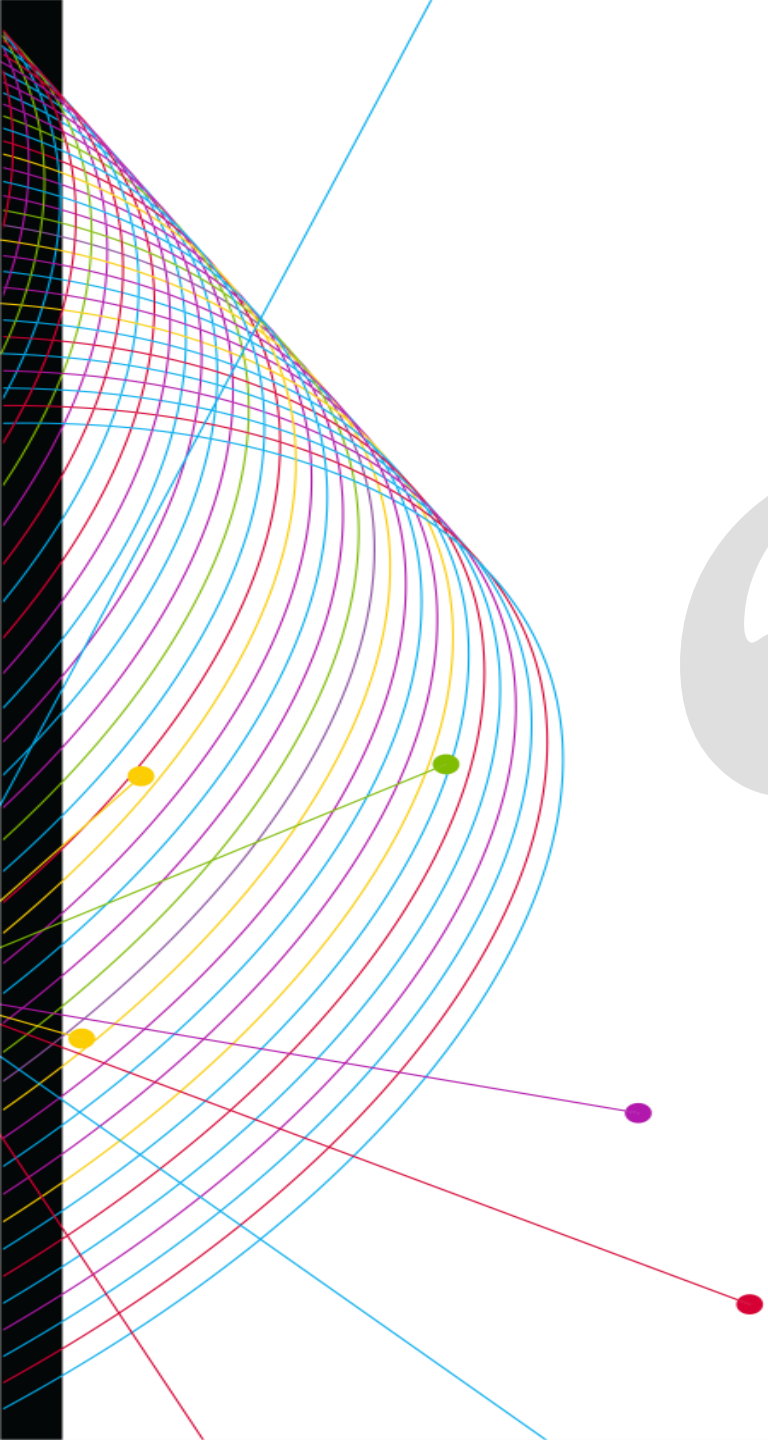
PINTEREST



25%

(+ 5 pt.)

Source: Nielsen two week online survey (April 2016) of 1176 respondents – chg vs. 2014

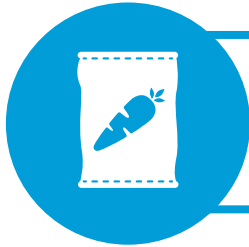


**“Let food be thy medicine
and medicine be thy food”**

HIPPOCRATES

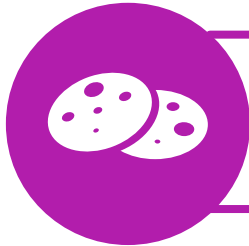
FOOD FOCUS ON HEALTH & WELLNESS

BACK TO BASICS



Consumers are focused on healthier foods with simpler ingredients. Products that are less processed with fewer ingredients are outpacing the total store.

HEALTHY INDULGENCE



Consumers aren't just eating vegetables all day. People still want to indulge. But, growth is coming from H&W even within categories that are indulgent.

FOOD FIGHT – CENTER STORE vs FRESH



Sales are shifting to the perimeter, but center store maintains a majority of food sales. The biggest manufacturers are focusing on H&W as a growth driver.

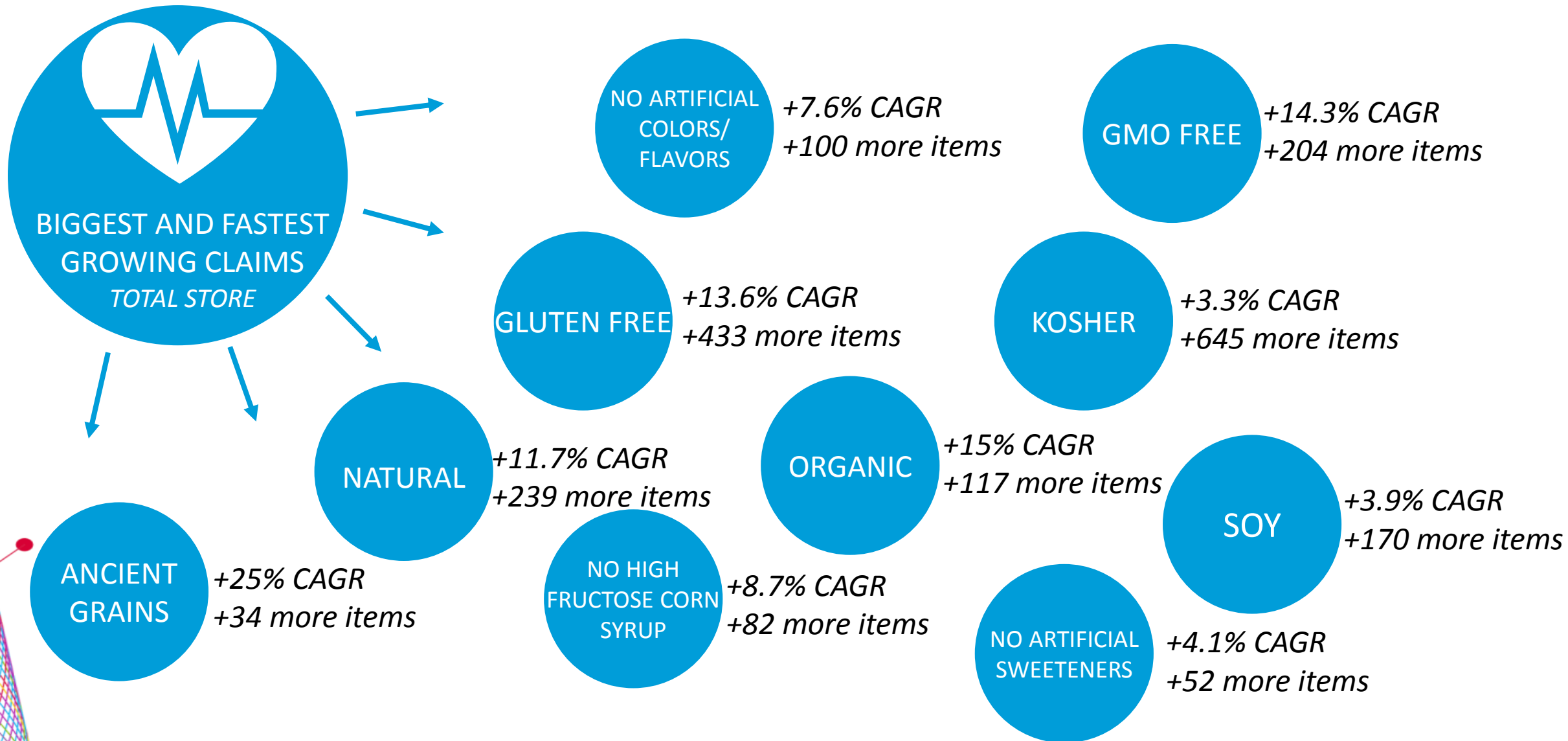
FOOD AS MEDICINE



Consumers are using food as medicine, as they manage ailments and maintain their general wellness. Functional foods and medical foods are gaining traction.

HEALTH & WELLNESS CLAIMS ARE GROWING IN SALES, ITEM COUNTS

Important to understand which ones matter in your categories



Source: Nielsen x AOC. Period Ending December 26, 2015; growth since 2012

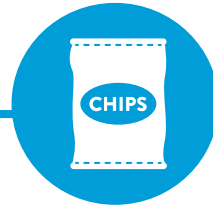
HEALTH & WELLNESS BASKETS ARE DIVERSE

GLUTEN FREE	ORGANIC	ANTIBIOTIC FREE
SALTY SNACKS	FRESH VEG & HERBS	MILK
VITAMINS & SUPPLEMENTS	MILK	YOGURT
YOGURT	FRESH FRUIT	ICE CREAM
CANDY	EGGS	CHEESE
CREAM	NUTRITIONAL	EGGS
BABY FORMULA	YOGURT	POULTRY FRESH
LUNCHMEAT	BABY FOOD	LUNCHMEAT
CHEESE	SHELF STABLE LIQUID SOUP	FRZ ENTREES
WHOLESOME SNACKS	SALTY SNACKS	FRESH MEAT
MILK	RTE CEREAL	REFRIG MEALS

HEALTH & WELLNESS GROWING IN TRADITIONALLY INDULGENT CATEGORIES

Consumers still want to indulge, but want to do it smartly

SALTY SNACKS



TOTAL CATEGORY

\$20.4 BILLION IN ANNUAL SALES
SALES GROWTH +2.6%

NATURAL SALTY SNACKS

+8.3% SALES GROWTH
9.3% OF SALTY SNACK SALES

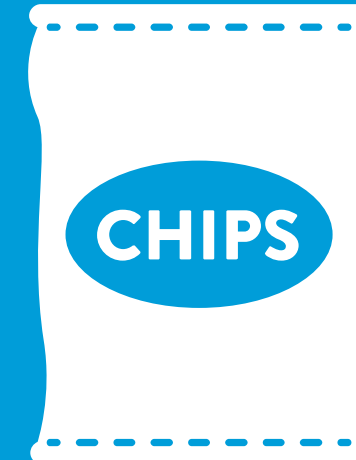
ORGANIC SALTY SNACKS:

+20.7% SALES GROWTH
1.8% OF SALTY SNACK SALES

NOT JUST MADE FROM POTATOES...NOW WITH:

ANCIENT GRAINS

LENTILS



KALE

QUINOA

NEW AGE BEVERAGES HAVE GROWN ALONG WITH H&W CLAIMS

Category has grown over the past few years, while H&W claims have outpaced it



Total Category
\$16.8 Billion in Annual Sales (2015)
+17% growth in \$ Sales vs 2012

NATURAL

\$ Sales growth vs '12
+44%

**GMO
FREE**

\$ Sales growth vs '12
+120%

**NATURAL
PRESENCE**

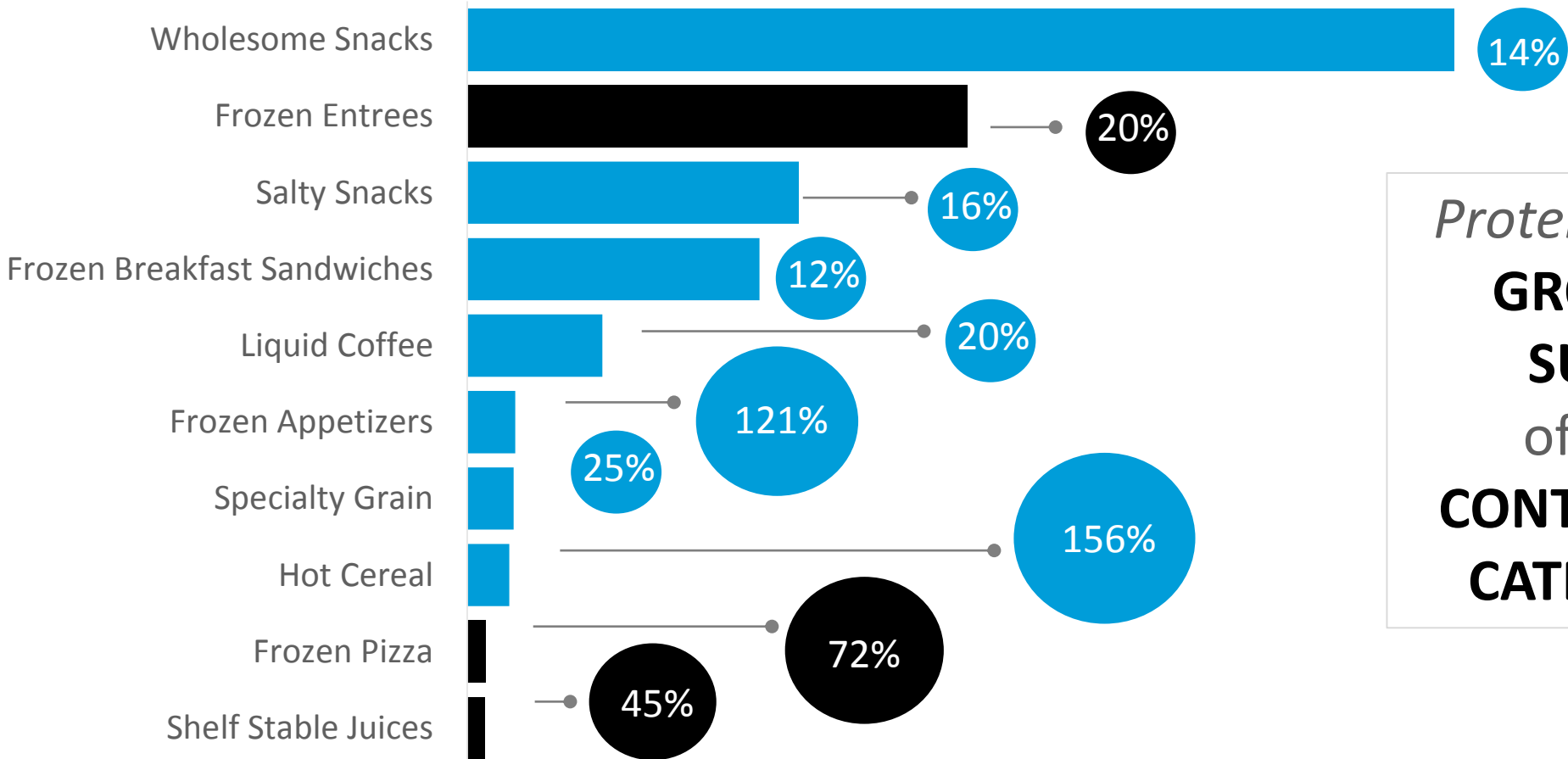
\$ Sales growth vs '12
+13%

**GLUTEN
FREE**

\$ Sales growth vs '12
+102%

PROTEIN IS A GROWTH DRIVER ACROSS THE STORE

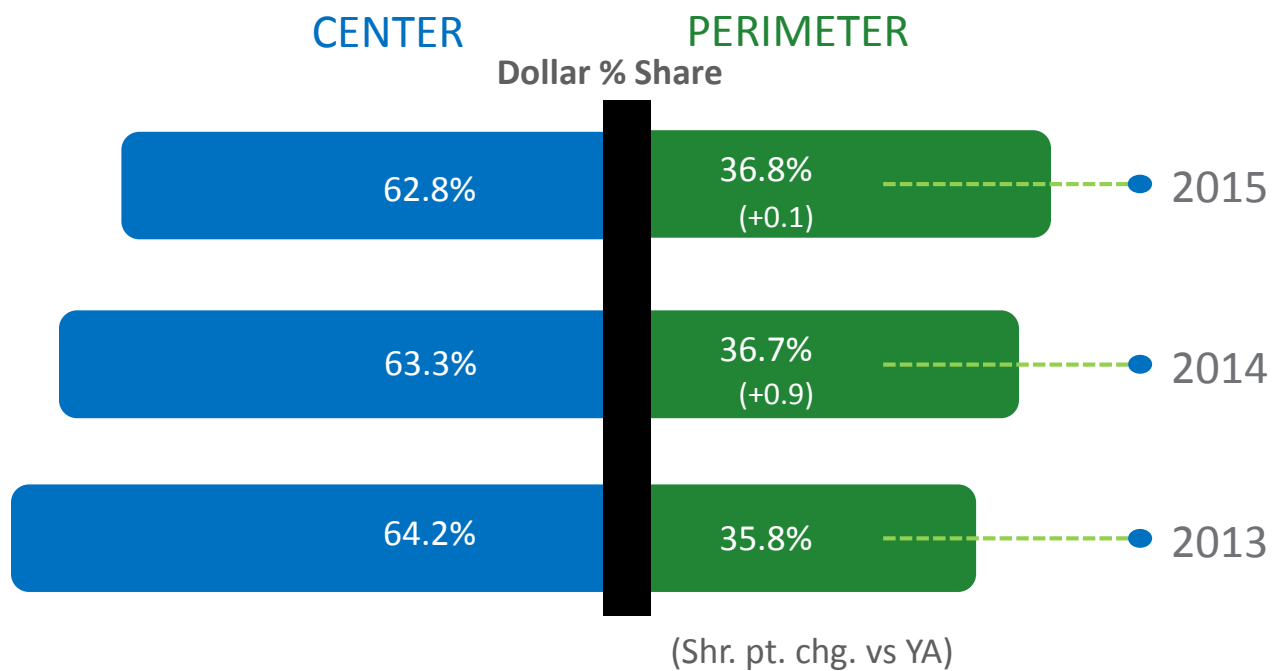
PROTEIN CLAIM DOLLAR SALES & GROWTH



Protein drives a **GROWING SUBSET** of these **CONTRACTING CATEGORIES**

THE FRESH FOODS PERIMETER OF THE STORE IS GROWING

Over two years, share of perimeter sales to total food sales increased 1 share point



In top-performing fresh retailers

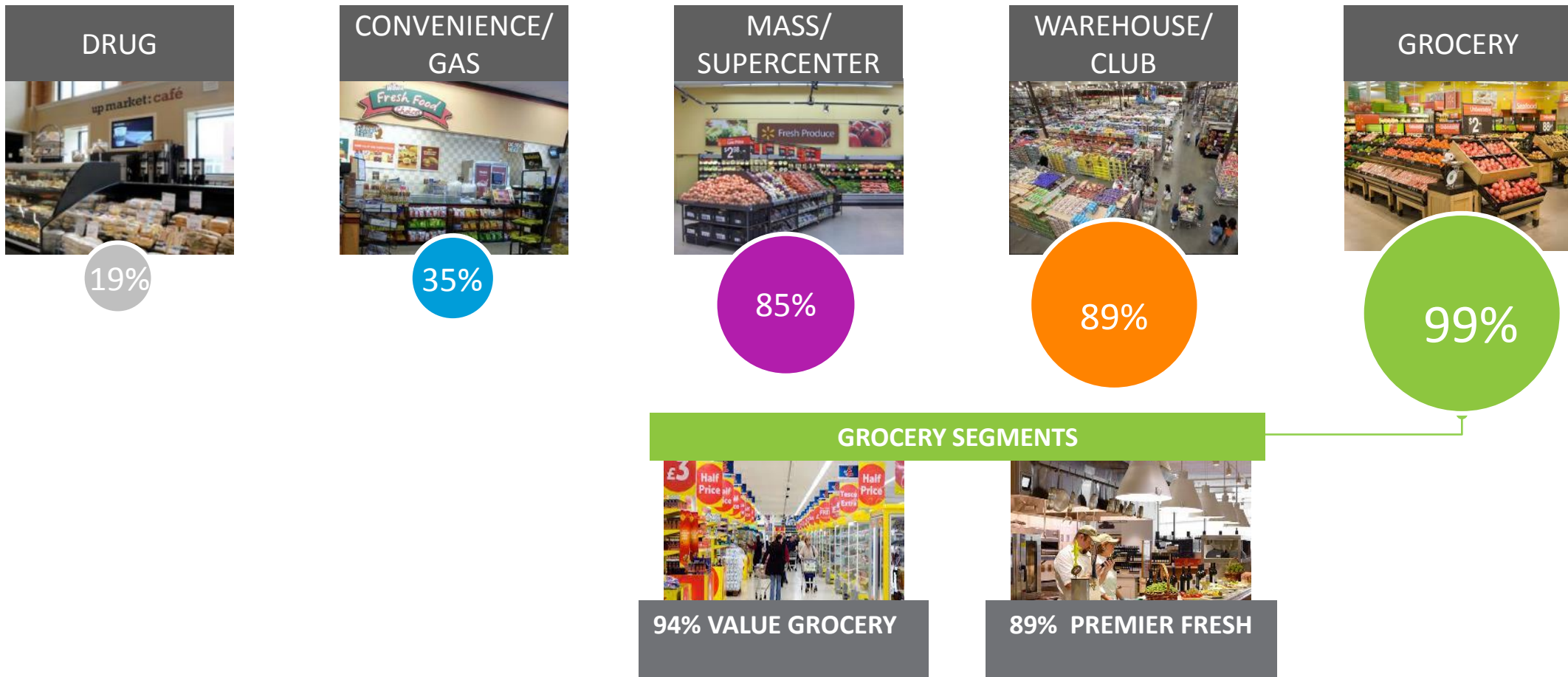
50%

total food sales are **fresh**

Source: Nielsen Advanced Fresh Perspective – Food – Calendar Year Ends; Nielsen Perishables Group FreshFacts® Total U.S. (FCA does not include convenience, drug or dollar), 52 Weeks Ending 12/26/15; Total U.S. All Outlets Combined plus Convenience), 52 Weeks Ending 12/26/15, UPC Only

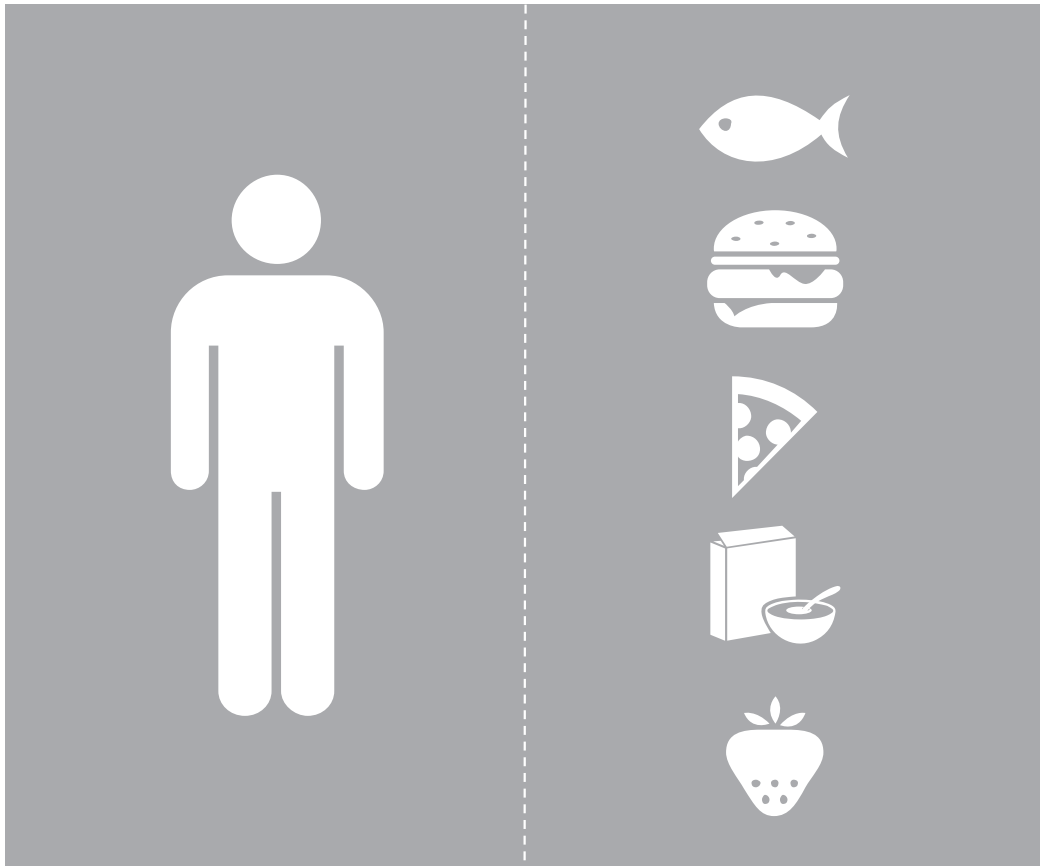
THERE IS COMPETITION FOR FRESH ACROSS CHANNELS, TOO

SHARE OF CHANNEL SHOPPERS PURCHASING FRESH WITHIN EACH CHANNEL



HEALTH ATTRIBUTES ARE INFLUENCERS OF FOOD PURCHASES

% who ranked important in influencing purchase



62% Made from vegetables/fruits

61% High in protein

57% High in fiber

57% Portion control

57% Whole grain

DIABETICS LITERALLY USING FOOD AS MEDICINE

Categories with high levels of growth after Diabetes diagnosis



Fresh Strawberries
Precut Fresh Salad Mix
Sugar/Sugar Substitutes
Fresh Carrots
Fresh Onions

Categories with high levels of declines after Diabetes diagnosis



Refrigerated Juice & Drinks
Candy
Ice Cream
Puddings/Desserts Dairy
Frozen Novelties
Milk

An abstract graphic on the left side of the slide. It features a cone-like shape formed by a grid of thin, curved lines in various colors (red, yellow, green, blue, purple). Several colored dots (yellow, green, purple, red) are placed at different points along the grid, with thin lines extending from them towards the right. The background is black.

RETAILERS AND MANUFACTURERS HAVE RESPONDED TO CONSUMER H&W DEMAND

H&W MATTERS ACROSS THE ENTIRE STORE



CENTER STORE

FRESH

OTC/PHARMACY

PERSONAL CARE

CLINICS

RETAILERS ACROSS ALL CHANNELS ARE USING H&W AS A GROWTH STRATEGY

Examples of strategic initiatives in retail:



Prioritizing healthy foods and better-for-you brands in center store



Emphasizing fresh and perishable foods around the perimeter of the store



Training associates and using dietitians to be more knowledgeable on healthy products



Focus on specific health categories (i.e. Allergy, Vitamins, Beauty)



Focus on a specific ailment sufferer (i.e. Diabetics) or older shoppers



Increased healthcare related services like via retail clinics

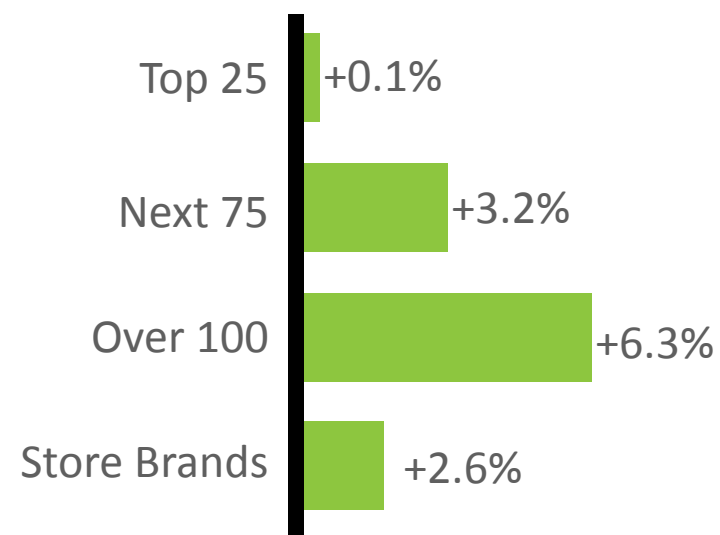
THE LARGEST MANUFACTURERS ARE NOT GROWING, WHILE SMALLER MORE NIMBLE PLAYERS GROW SHARE

Nimble, quicker competitors are taking share from the largest food manufacturers

FOOD MANUFACTURERS



4 YR CAGR



Source: Nielsen U.S. Scantrack xAOC 52 weeks ending 2011 vs 2015

THE BIGGEST FOOD MANUFACTURERS ARE STRATEGICALLY FOCUSED ON H&W

They are focusing on product transparency and making changes to their product portfolio



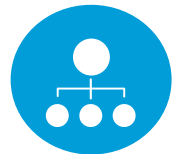
Reducing sugar and removed artificial colors/flavors from brands



Removing undesirable ingredients like artificial preservatives and dyes



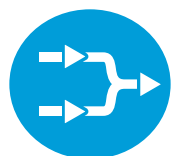
Using simple, easy to read ingredients and sustainable ingredient sourcing



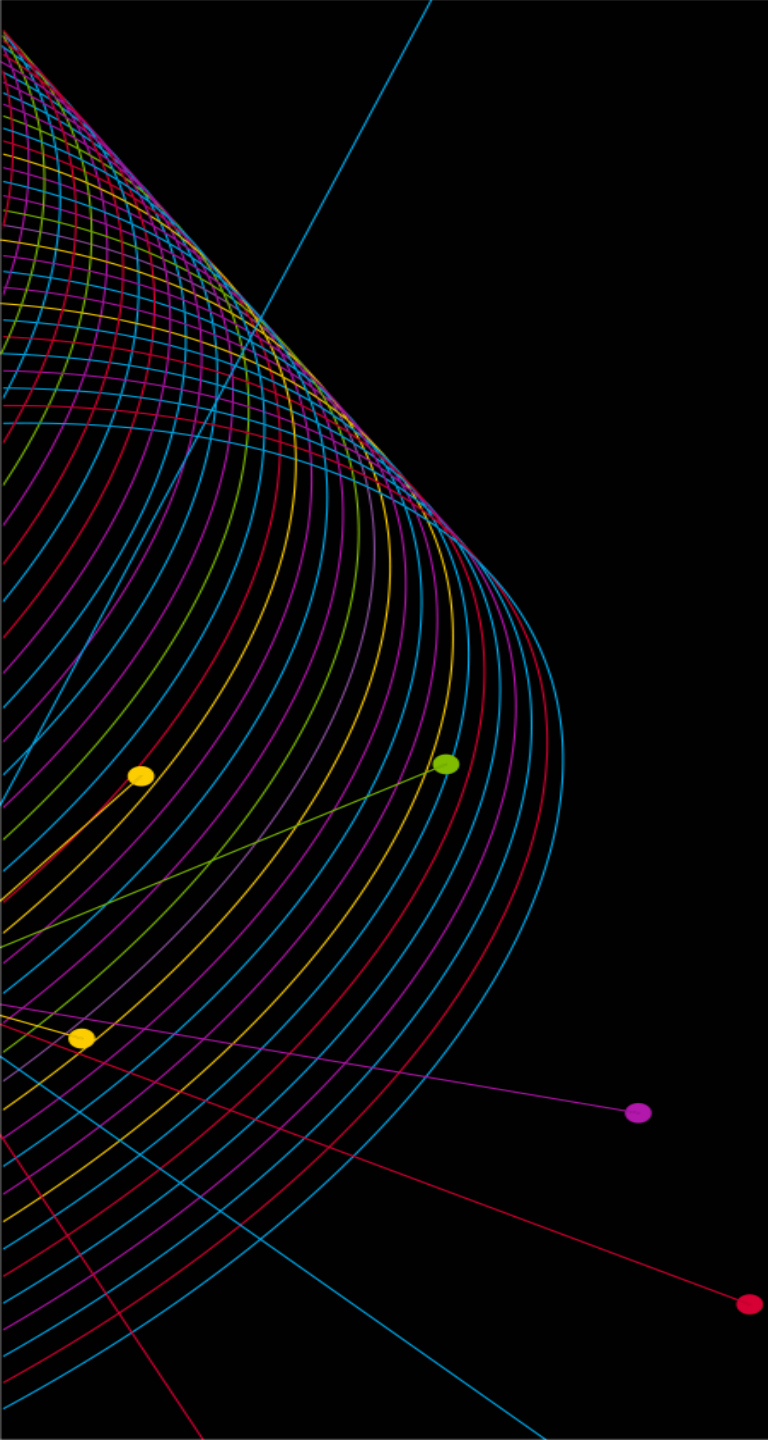
Creating organic and natural options to existing brands



Starting Venture Capital Funds to identify up and coming brands



Acquiring disruptive health & wellness brands



LOOKING AHEAD

HEALTH & WELLNESS IS NOT A ONE-SIZE-FITS ALL APPROACH

Understanding the drivers of engagement with H&W is critical

LOWER INCOME HH's UNDER-INDEX AMONG TOP WELLNESS CLAIMS

	\$ <\$20K HH Income	\$\$\$ \$100K+ HH Income
Ancient Grains	■	■
Cage Free	■	■
GMO Free	■	■
Gluten Free	■	■
Low Glycemic	■	■
HFCS Free	■	■
Hormone/Antibiotic Free	■	■
No MSG	■	■
Natural	■	■
Omega 3 Type	■	■
Organic	■	■
Probiotic/Prebiotic	■	■

Source: Nielsen Answers On-Demand Syndicated Panel, 52 weeks ending 12/26/2015

THERE IS A DIFFERENCE IN CONSUMER ENGAGEMENT ACROSS HEALTHIER CATEGORIES

	WELL BEINGS	FOOD ACTIVES	MAGIC BULLETS	FENCE SITTERS	EAT, DRINK & BE MERRYS
Produce	<u>134</u>	101	90	95	<u>85</u>
Vitamins & Supplements	<u>121</u>	<u>119</u>	109	<u>85</u>	<u>45</u>
Water	<u>112</u>	100	99	99	91
Soft Drinks	<u>72</u>	<u>88</u>	<u>112</u>	98	<u>116</u>
Tobacco & Alternatives	<u>68</u>	<u>82</u>	<u>130</u>	<u>80</u>	107

Source: Homescan, NMI H&W segmentations, 52 weeks ending 12/26/2015

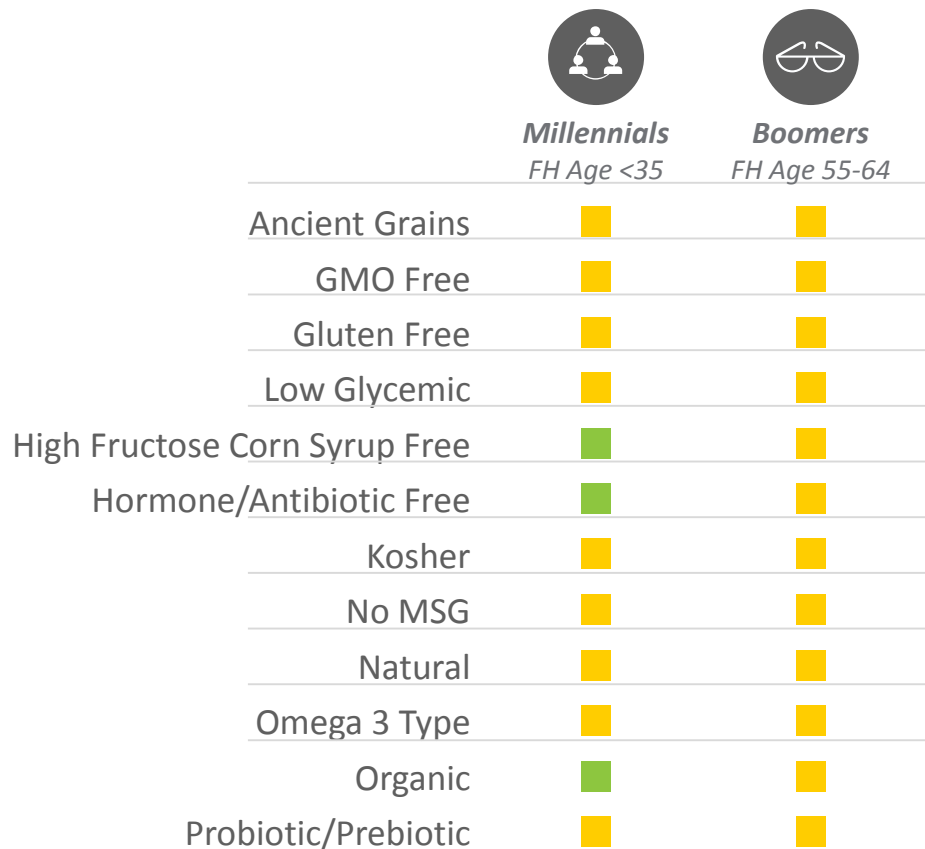
AILMENT SUFFERERS BUY DISPROPORTIONATELY MORE HEALTHCARE RELATED PRODUCTS

	% US HH's WITH SUFFERER	OTC \$ SPEND INDEX*
ALLERGY	37%	119
HIGH BLOOD PRESSURE	34%	117
IMPERFECT VISION	32%	116
ACID REFLUX	31%	123
OBESITY	27%	115
CHOLESTEROL	24%	124
HEADACHE	23%	108
JOINT/NECK/BACK PAIN	22%	113
ANXIETY & DEPRESSION	21%	114
INSOMNIA	17%	120

Source: Nielsen Health Survey 2015
*OTC \$ PER HH AMONG SUFFERER GROUP DIVIDED BY TOTAL OTC \$ PER HH*100
52 WEEKS ENDING JUNE 2015

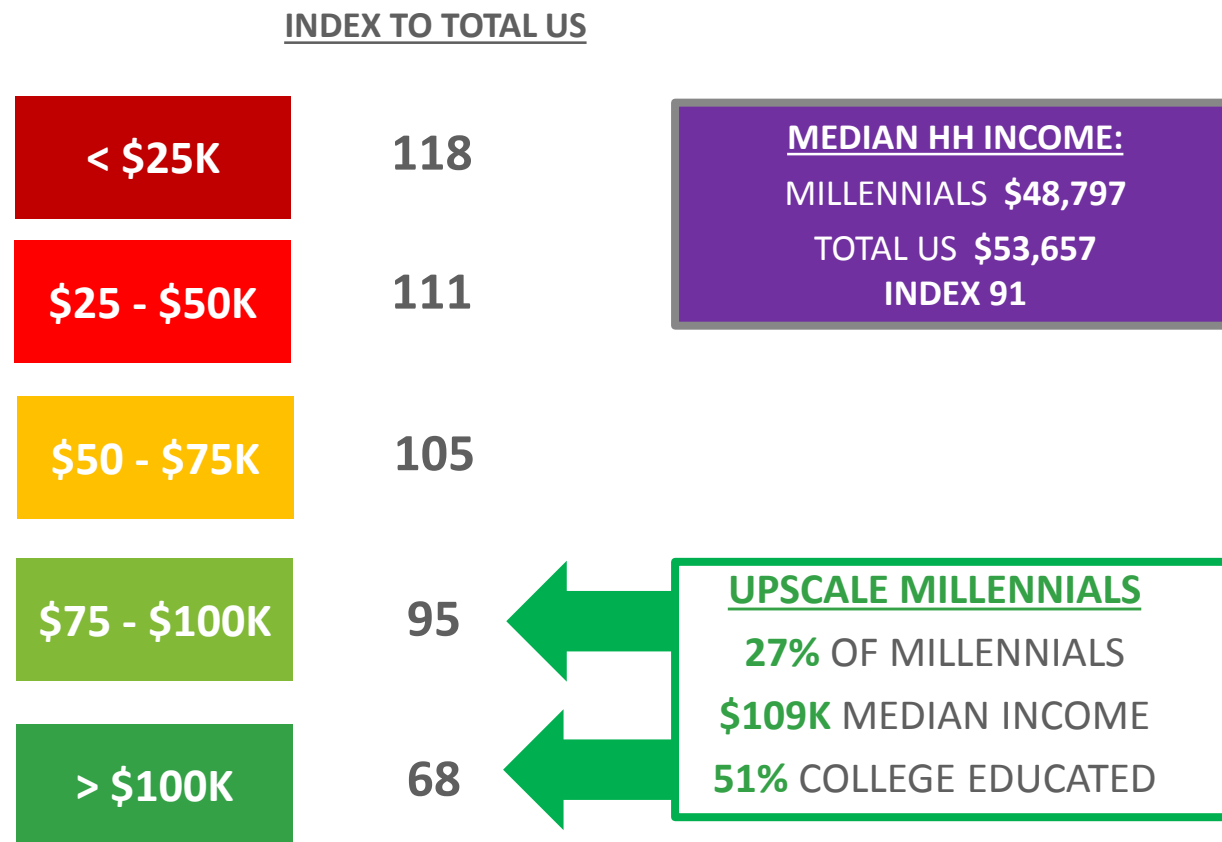
MILLENNIALS SKEW TOWARDS MORE TRANSPARENCY DRIVEN H&W CHARACTERISTICS

POPULAR WELLNESS CLAIMS \$ Sales per 1000 Households Index



Index is: ■ 120 or greater ■ between 80-120 ■ 80 or less

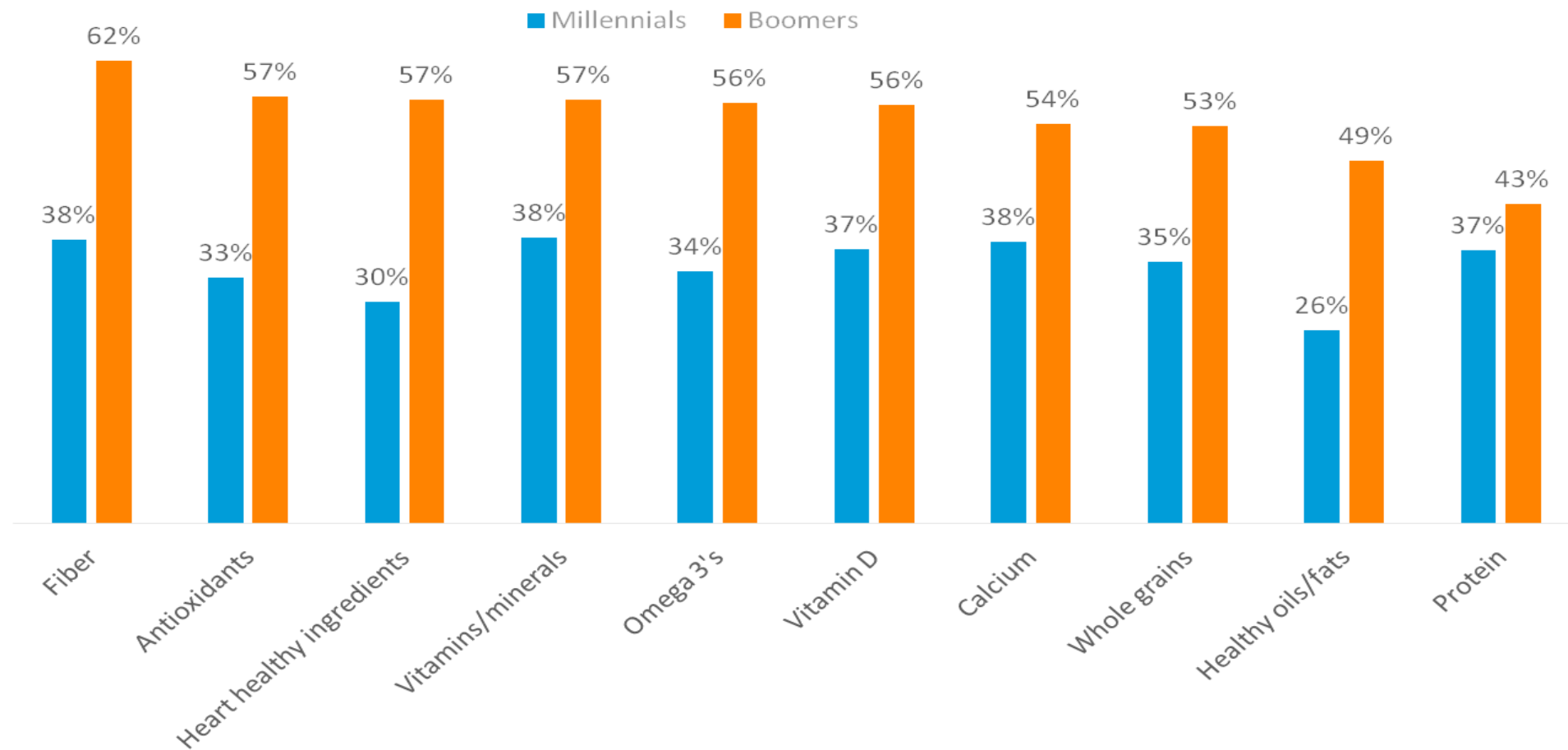
HIGHER INCOME MILLENNIALS REPRESENT AN OPPORTUNITY FOR TRANSPARENCY CLAIMS



BOOMERS DRIVE DEMAND ACROSS HEALTH INGREDIENTS

Fiber is the most important ingredient for Boomers

% Millennials and Boomers indicating they want more of the following



NIELSEN UNDERSTANDS THE HEALTH & WELLNESS CONSUMER

NIELSEN'S HEALTH & WELLNESS CONSUMER FRAMEWORK

WHO/WHAT INFLUENCES THE H&W CONSUMER



- Socio-economic factors
- Lifestage
- Geography
- Healthcare costs
- General wellness
- Ailment management
- Media/technology
- Healthcare professionals
- Social causes
- Sustainability



IMPACTS

WHAT THEY EAT

- Food consumption
- Beverage consumption
- Center store & Fresh



HOW THEY TREAT

- Pharmaceuticals
- OTC / Personal Care
- Supplements



WHERE/HOW THEY SEEK CARE

- Doctors
- Retail clinics
- Hospitals
- Self-care



FINAL TAKEAWAYS

- Focus on H&W will continue as the population ages, as healthcare costs increase, as technology allows us to research more, and as consumers increase their demand for food transparency.
- Identify the influencers of your shoppers' H&W behaviors (socio-economic, age, lifestyle). It is not a one-size-fits all approach. Execute locally.
- Understand across categories which H&W characteristics matter. Assess which claims actually influence decision making.
- Retailers that skew across all income groups are focusing on providing healthier food assortments. Identify opportunities for growth in these retailers, and beware of increased competition for the H&W consumer.



THANK YOU!

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AN UNCOMMON SENSE
OF THE CONSUMER™

